



EXCEPTIONAL CARE. WITHOUT EXCEPTION.

BOSTON MEDICAL CENTER IMPLEMENTATION STRATEGY

Approved by the Board of Trustees on August 9, 2016

In 2016 Boston Medical Center (BMC) conducted a comprehensive community health needs assessment (CHNA), which included reviewing existing social, economic, and health data among residents of Boston and those who are traditionally underserved; conducting focus groups with community members; and conducting key informant interviews with health care providers and community stakeholders. **Key findings that emerged from the CHNA included health care access, chronic diseases and risk factors, mental health and substance abuse, and violence.**

In July 2016, members of Boston Medical Center’s Mission Advisory Group reviewed the needs identified in the community health needs assessment, including the magnitude and severity of these issues and their impact on the most vulnerable populations. This session included mapping current and emerging programs and initiatives against these needs. The process determined that all of the needs identified in the CHNA are being addressed by Boston Medical Center and will be addressed in the Implementation Strategy as follows:

PRIORITY 1: HEALTH CARE ACCESS	
Our efforts will focus on addressing a broad range of needs, including but not limited to: transportation; basic needs such as nutritious food, which addresses hunger-related illness and malnutrition and improves chronic diseases and conditions; services for vulnerable children; and services that improve health outcomes of childbearing women at risk for poor maternal and infant outcomes.	
Anticipated Impact: Increased access to health care	
Existing Programs	Collaborators
<ol style="list-style-type: none"> 1. Birth Sisters; 2. Comprehensive Care Program for Children; 3. Elders Living at Home Program; 4. Grow Clinic for Children; 5. Preventive Food Pantry and Demonstration Kitchen Funds; 6. Shuttle buses to and from community health centers; 7. SPARK Center. 	Including but not limited to: <ol style="list-style-type: none"> 1. Boston HealthNet community health centers; 2. Boston Public Health Commission; 3. Community-based organizations; 4. Massachusetts Department of Public Health; 5. Other hospitals.

PRIORITY 2: CHRONIC DISEASES AND RISK FACTORS	
Our efforts will focus on risk factors associated with chronic diseases.	
Anticipated Impact: Increased access to health care; Improved health outcomes	
Existing Programs	Collaborators
<ol style="list-style-type: none"> 1. Patient Navigation Programs. 	Including but not limited to: <ol style="list-style-type: none"> 1. Boston Public Health Commission; 2. Community-based organizations; 3. Massachusetts Department of Public Health.

PRIORITY 3: MENTAL HEALTH AND SUBSTANCE ABUSE	
Our efforts will focus on adolescents and adults affected by substance use and associated mental health needs.	
Anticipated Impact: Improved health outcomes	
Existing Programs	Collaborators
<ol style="list-style-type: none"> 1. CATALYST (Center for Addiction Treatment for AdoLescents/Young Adults who use SubsTances); 2. Child Mental Health Initiative; 3. Project ASSERT (Alcohol & Substance Abuse Services, Education, and Referral to Treatment). 	Including but not limited to: <ol style="list-style-type: none"> 1. Boston HealthNet community health centers; 2. Boston Public Health Commission; 3. Boston Public Schools; 4. Community-based organizations; 5. Massachusetts Department of Public Health.

PRIORITY 4: VIOLENCE	
Our efforts will focus on: victims of violence and survivors of domestic and dating abuse; children who have been exposed to domestic or community violence; and immigrants and refugees who are survivors of torture and related trauma.	
Anticipated Impact: Improved health outcomes	
Existing Programs	Collaborators
<ol style="list-style-type: none"> 1. Boston Center for Refugee Health and Human Rights; 2. Child Protection Team; 3. Child Witness to Violence Project; 4. Domestic Violence Program; 5. Violence Intervention Advocacy Program. 	Including but not limited to: <ol style="list-style-type: none"> 1. Boston HealthNet community health centers; 2. Boston Public Health Commission; 3. Community-based organizations; 4. Law enforcement agencies; 5. Massachusetts Department of Children and Families; 6. Massachusetts Department of Public Health; 7. Other hospitals.

Unwavering in our commitment to address the health needs of our community, BMC provides a wide range of programs beyond the traditional medical model. Core to fulfilling our public health mission and consistent with the CHNA findings, the goals of our community benefits program are to improve access to health services and improve health outcomes for underserved populations in our community.