

Accessing Clinical Applications from a Windows Workstations

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Requirements

Recommended Operating Systems:

- Windows 10 (Recommended)
- Windows 7 (At a minimum)

Recommended Citrix Clients:

- BMC Workstation - [BMC Standardized LTSR Version](#)
- Personal Workstation - [Citrix Receiver for Windows – Latest version](#)

For External Access

For VPN Access the Junos Pulse software must be installed and configured on your workstation.




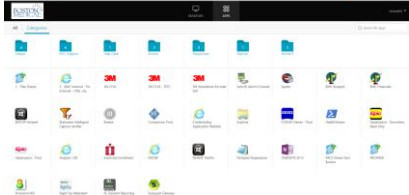
The Imprivata ID Software must be install and configured on your smart phone. The Imprivata software is required for VPN Access and the Citrix External Portal. This is a security requirement for remote access to the BMC network.

Please contact the Service Desk for assistance with the Imprivata Software.

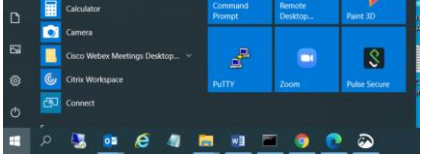
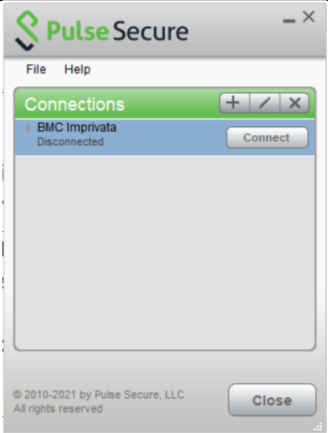
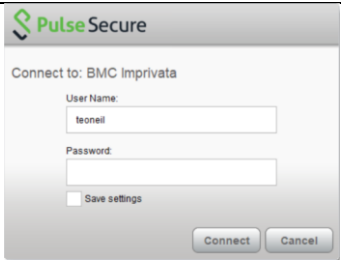
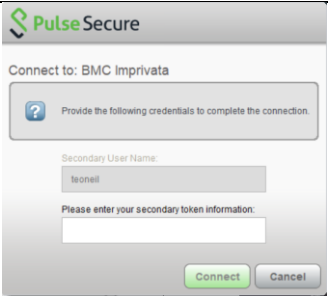
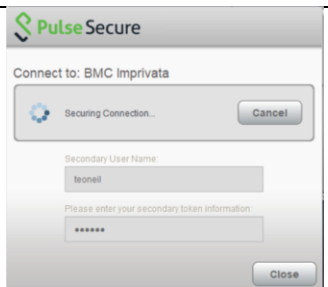
Access Scenarios

Access Scenario	Recommended URL	Notes
Internal Citrix Access	https://citrix.mybmc.org	The internal Citrix Portal with no print or copy paste restrictions.
Junos Pulse VPN Access	https://citrix.mybmc.org	Connect Via Junos Pulse and then launch the internal Site. (launching Mybmc.org or the external Portal from the Junos network can cause Disconnect issues)
External Citrix Access	https://ctxaccess.mybmc.org	External site (No Junos Pulse) This site has print and copy/paste restrictions.
Clinical Apps from MYBMC.ORG	https://ctxaccess.mybmc.org	The Link on MYBMC.ORG redirects you to the External site. So if you are internal or using Junos Pulse, Do not use this link or the external site.

Accessing from the Internal Citrix Portal

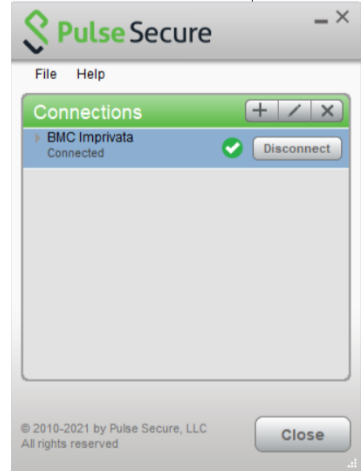
<p>From the internal BMC Network, open your browser and go to the Internal Citrix Portal.</p>	<p>https://citrix.mybmc.org</p>
<p>You may see this screen depending on the version of the Citrix client installed.</p> <p>Click on Detect Receiver</p>	
<p>Click on Already Installed.</p> <p>(If no Citrix Client is installed, please contact the Service Desk for assistance.)</p>	
<p>If Prompted, Enter in your BMC AD username and password.</p>	
<p>Once Logged in, you will see the Citrix Published apps that you have permissions for.</p>	

Accessing from the Junos Pulse Network

<p>Launch Junos Pulse Secure.</p> <p>This scenario will require having Junos Pulse installed on your workstation and Imprivata ID installed on your smart phone.</p> <p>Please see the Service Desk for help with those products.</p>	 A screenshot of a Windows taskbar. The taskbar is dark blue and contains several icons. From left to right, the icons are: a search icon, a task view icon, a file explorer icon, a Microsoft Edge icon, a Word icon, a PowerPoint icon, a Chrome icon, a Firefox icon, and a Pulse Secure icon. The Pulse Secure icon is a green square with a white 'S' and a pulse line. The taskbar also shows the system tray with a clock and network status.
<p>Click Connect for the BMC Imprivata Network.</p>	 A screenshot of the Pulse Secure application window. The window title is 'Pulse Secure'. It has a menu bar with 'File' and 'Help'. Below the menu bar is a 'Connections' section with a green header and a '+' icon. Under 'Connections', there is a list item 'BMC Imprivata' with a status of 'Disconnected' and a 'Connect' button next to it. At the bottom of the window, there is a copyright notice '© 2010-2021 by Pulse Secure, LLC All rights reserved' and a 'Close' button.
<p>Enter in your BMC Username and Password. Then click Connect</p>	 A screenshot of the Pulse Secure login form. The window title is 'Pulse Secure'. The main heading is 'Connect to: BMC Imprivata'. There are two input fields: 'User Name:' with the text 'teoneil' and 'Password:'. Below the password field is a checkbox labeled 'Save settings'. At the bottom right, there are 'Connect' and 'Cancel' buttons.
<p>Open the Imprivata ID software on your smart phone and enter in the Token Code displayed there.</p> <p>Then click connect.</p>	 A screenshot of the Pulse Secure secondary token form. The window title is 'Pulse Secure'. The main heading is 'Connect to: BMC Imprivata'. There is a question mark icon and the text 'Provide the following credentials to complete the connection.'. Below this is a 'Secondary User Name:' field with the text 'teoneil'. Underneath is the text 'Please enter your secondary token information:' followed by an empty input field. At the bottom right, there are 'Connect' and 'Cancel' buttons.
<p>Junos pulse will then secure your connection and create the VPN tunnel to the BMC network.</p> <p>Once this is done, your computer will be considered on the internal BMC Network.</p>	 A screenshot of the Pulse Secure 'Securing Connection...' form. The window title is 'Pulse Secure'. The main heading is 'Connect to: BMC Imprivata'. There is a gear icon and the text 'Securing Connection...'. Below this is a 'Secondary User Name:' field with the text 'teoneil'. Underneath is the text 'Please enter your secondary token information:' followed by a field containing six asterisks. At the bottom right, there are 'Cancel' and 'Close' buttons.

Once the VPN connection is established, you will see your connected status, the check mark, and the disconnect button.







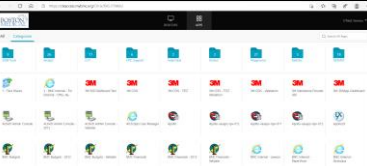
To end the VPN connection you would just click the Disconnect Button. You will then be on your normal external network.







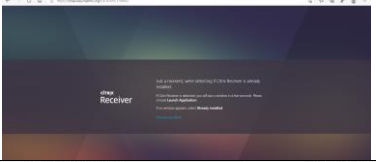
Once connected, you should then follow the directions for Accessing from the Internal Citrix Portal. (Section Above)

<https://citrix.mybmc.org>

Accessing from MYBMC.ORG

<p>Open you Browser and go to http://www.mybmc.org</p> <p>This scenario will require having Imprivata ID installed on your smart phone.</p> <p>Please see the Service Desk for help with this product.</p>	
<p>Click on Clinical Applications.</p>	<p style="text-align: center;">Clinical Applications >></p> <p>Click the button above to access SDK, Epic and select other clinical applications. You will need to have requested an RSA token from the BMC helpdesk to access this area.</p>
<p>Log in with you BMC Email address and your AD Password.</p>	
<p>If configured for Approve or Deny in Imprivata, click Approve on you Smart Phone.</p>	
<p>In configured for Token approval, enter the token code from Imprivata on your Smart Phone. Click Confirm your identity.</p>	
<p>You may see this screen depending on the version of the Citrix client installed.</p> <p>Click on Detect Receiver</p>	
<p>Click on Already Installed.</p> <p>(If no Citrix Client is installed, please contact the Service Desk for assistance.)</p>	
<p>Once Logged in, you will see the Citrix Published apps that you have permissions for.</p>	

Accessing from the External Citrix Portal

<p>Open you Browser and go to https://ctxaccess.mybmc.org</p> <p>Enter your BMC Username and Password.</p>	
<p>If configured for Approve or Deny in Imprivata, click Approve on you Smart Phone.</p>	
<p>If configured for Token approval, enter the token code from Imprivata on your Smart Phone. Click Confirm your identity.</p>	
<p>You may see this screen depending on the version of the Citrix client installed.</p> <p>Click on Detect Receiver</p>	
<p>Click on Already Installed.</p> <p>(If no Citrix Client is installed, please contact the Service Desk for assistance.)</p>	
<p>Once Logged in, you will see the Citrix Published apps that you have permissions for.</p>	