

Accessing Clinical Applications via Mybmc.org

1. Open Internet Explorer.
2. Go to <http://www.mybmc.org>

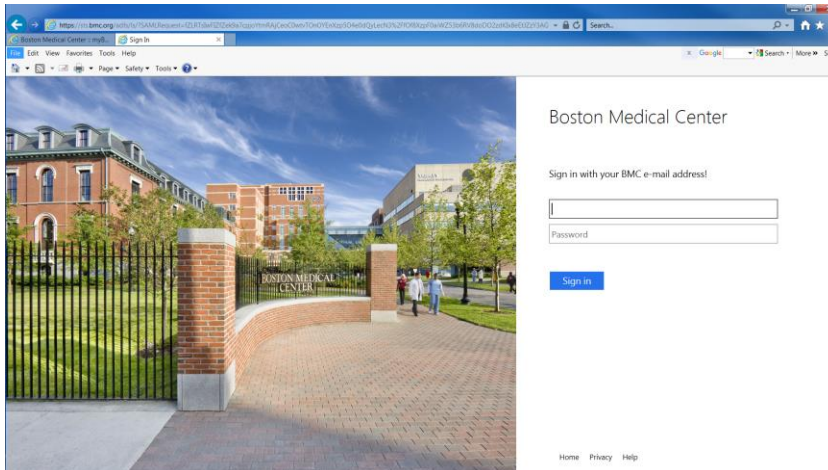


3. Select **Clinical Applications**.

Clinical Applications >>

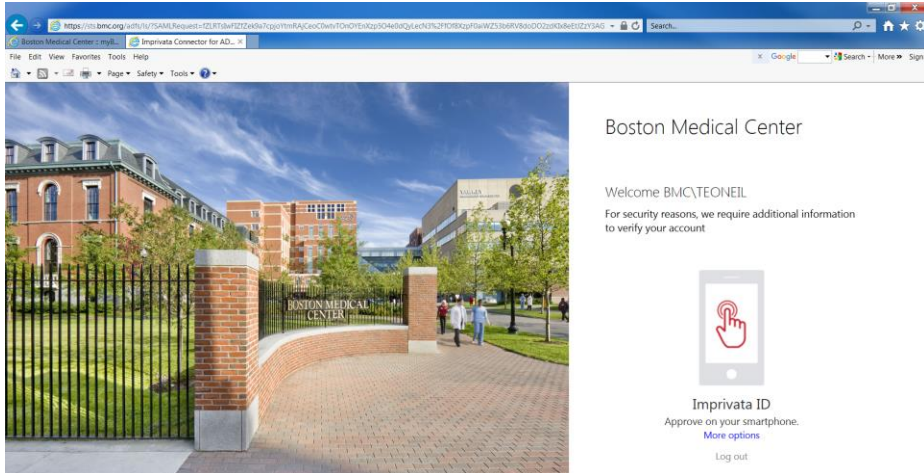
Click the button above to access SDK, Epic and select other clinical applications. You will need to have requested an RSA token from the BMC helpdesk to access this area.

4. Enter your logon credentials.

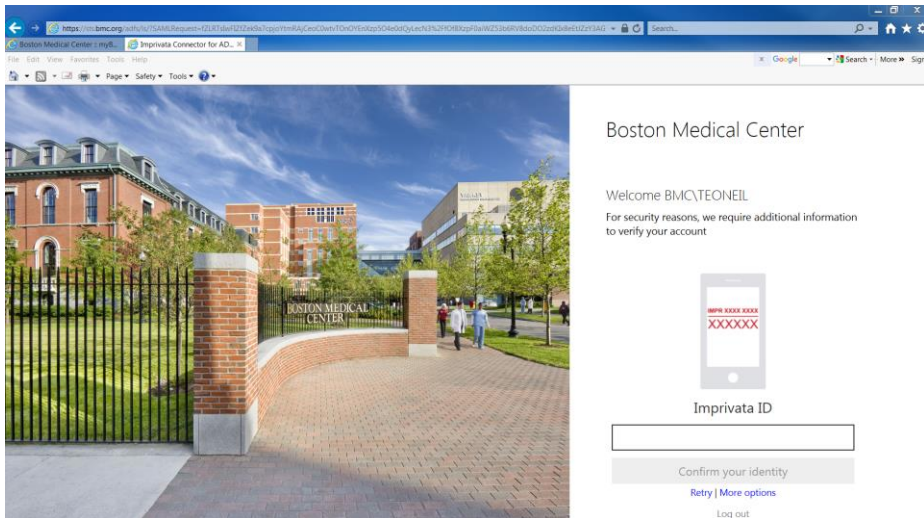


Username: Enter your BMC E-Mail address. (John.Doe@bmc.org)
Password: You BMC network password.
(Same password you use to login to your PC or Citrix session).

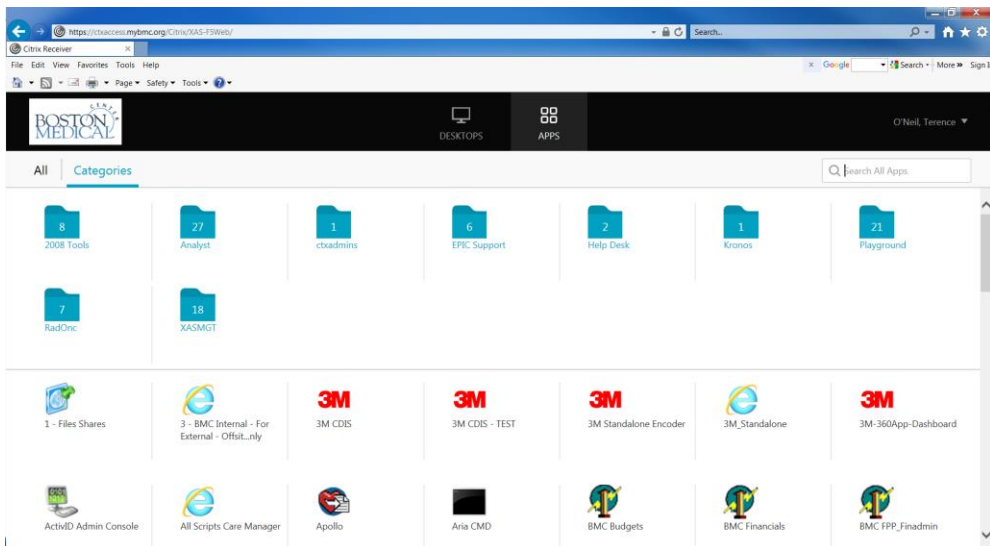
5. You will then be prompted for your Imprivata ID Token.
(The input field will take a few seconds to load.)



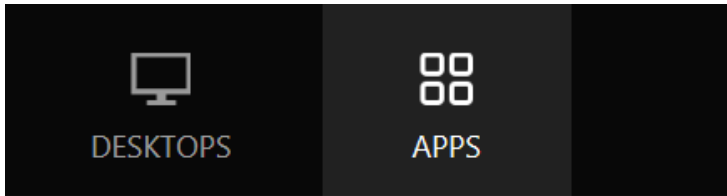
6. Enter your Imprivata Token from your smart phone app.



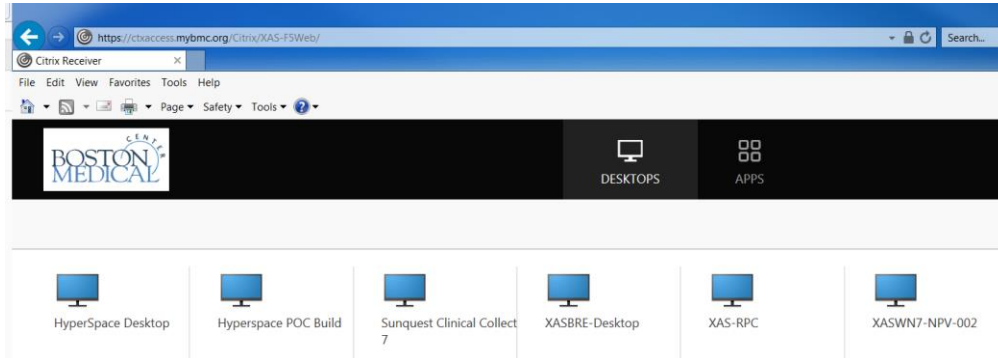
7. Once you are authenticated you will be placed on the Citrix Portal Application Page.



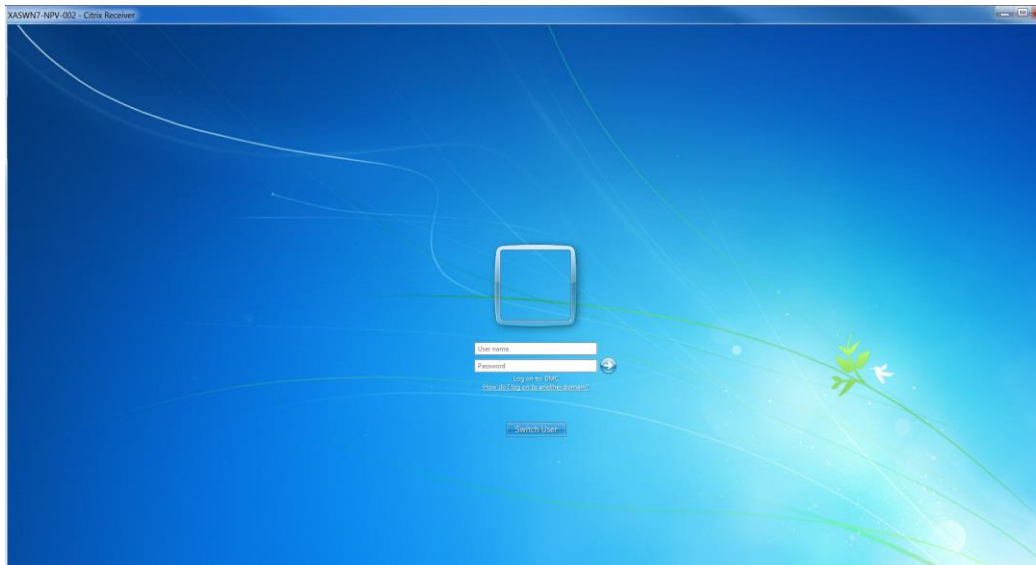
8. If you have a Remote Desktop, click on the Desktop Tab at the top of the page.



9. For a Remote PC session, you will see published app with the PC name.



10. Enter your normal BMC Account and Password to log in to the workstation.



Installing the Citrix Workspace App Client (if needed)

1. On the MyBMC.org page you can access installs for the Citrix Client for Windows and MAC workstations.



2. Click on the PC Client.

If you have any questions contact the BMC helpdesk at 617.414.4500 #3 or email evolve@bmc.org.

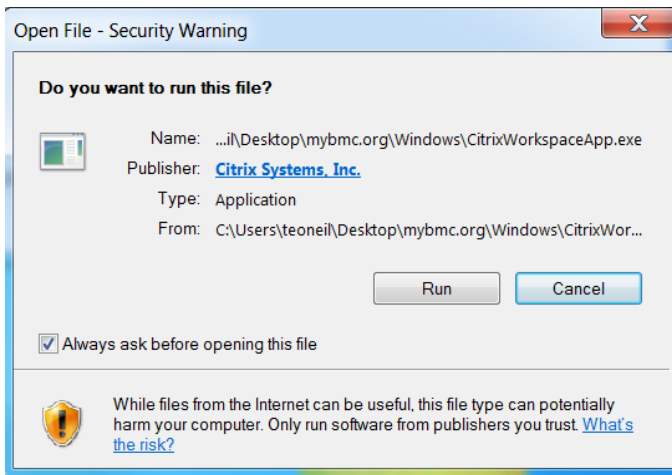
Macintosh users: Please download and install the latest OSX client: [OSX Client](#)

PC users: Please download and install the latest PC client: [PC Client](#)

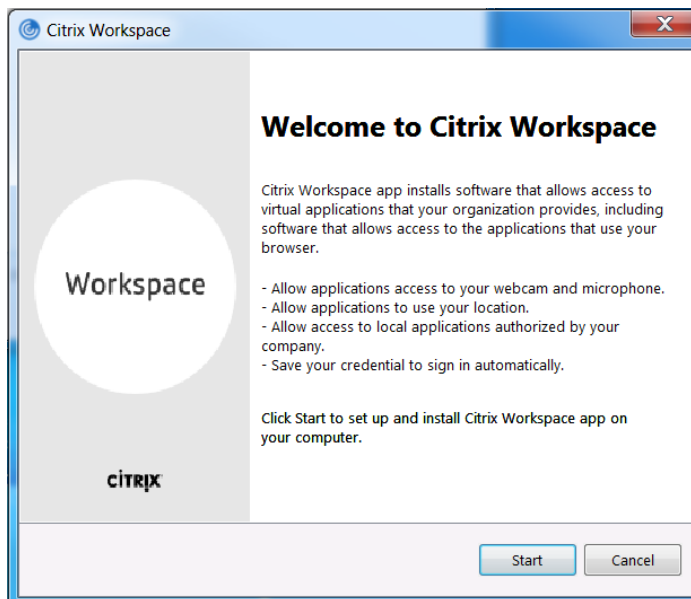
3. Click **Run** when prompted for “Do you want to run or save CitrixWorkspaceApp.exe from BMC.org.”



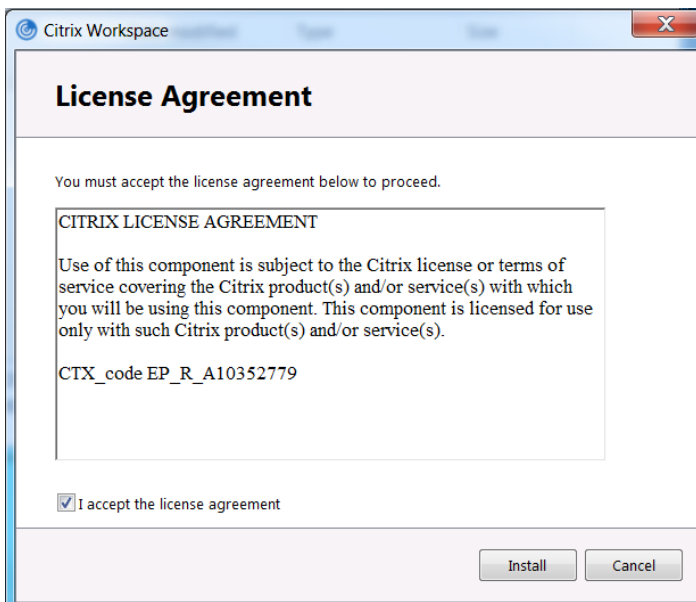
4. Choose **Run** when prompted by windows to allow changes to be made to the computer by Citrix.



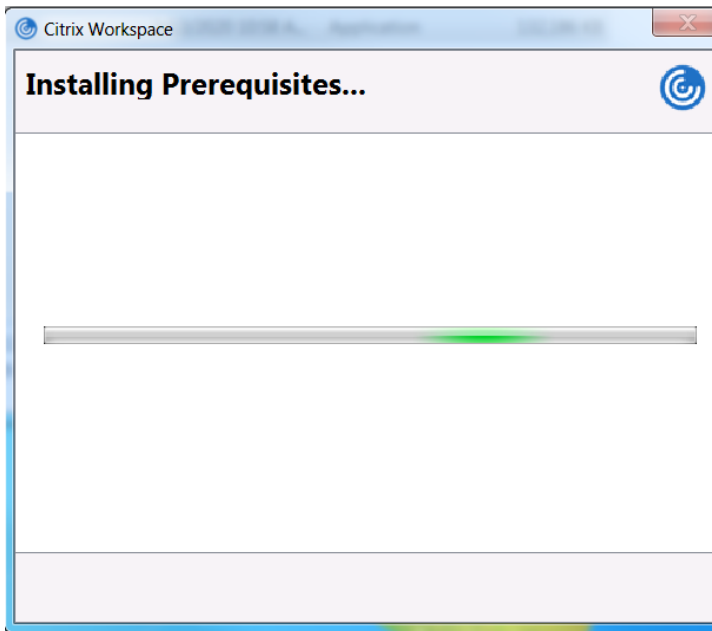
5. Select Start



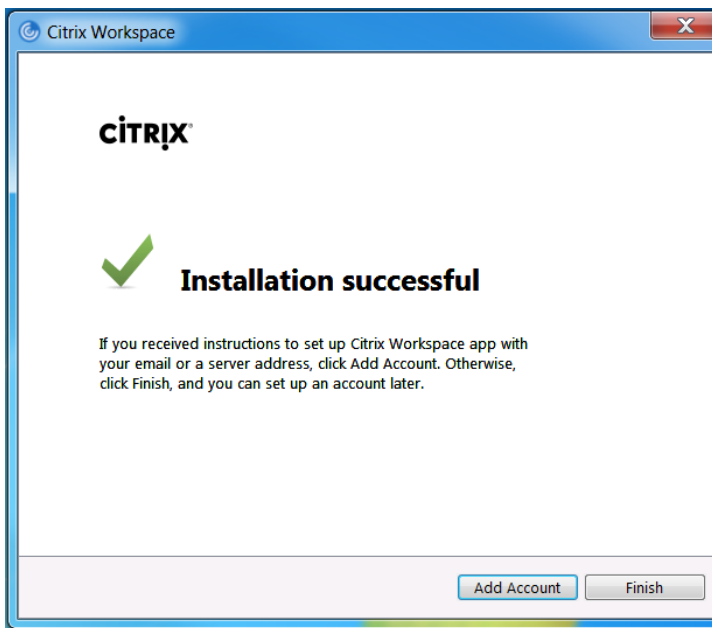
6. Place a check in the box I accept the license agreement and then click Install.



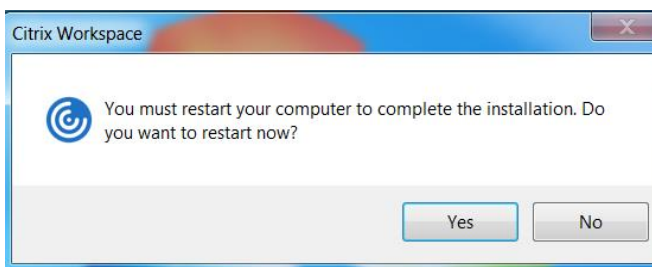
7. The install will start.



8. Click on Finish.



9. Click on Yes.



10. After the reboot. Citrix Workspace App will be fully installed.