

Accessing Clinical Applications from a MAC Workstations

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Requirements

Recommended Operating Systems:

Monterey version 12 (Recommended)
Big Sur version 11 (At a minimum)

Catalina or older – Please upgrade the MAC OS

Recommended Citrix Clients:

BMC Workstation - BMC Standardized MAC Version
Personal Workstation - Citrix WorkSpace App for MAC – Latest version

For External Access – Imprivata ID Software

For VPN Access the Junos Pulse software must be installed and configured on your workstation.


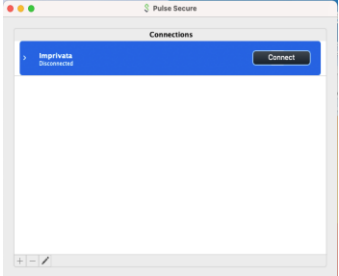
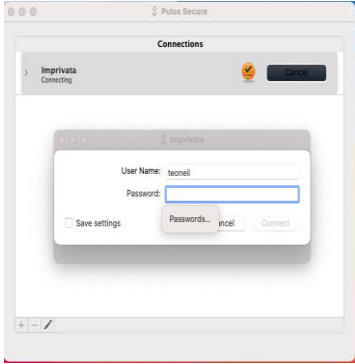
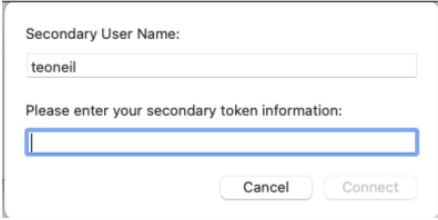

The Imprivata ID Software must be install and configured on your smart phone. The Imprivata software is required for VPN Access and the Citrix External Portal. This is a security requirement for remote access to the BMC network.

Please contact the Service Desk for assistance with the Imprivata Software.

Access Scenarios

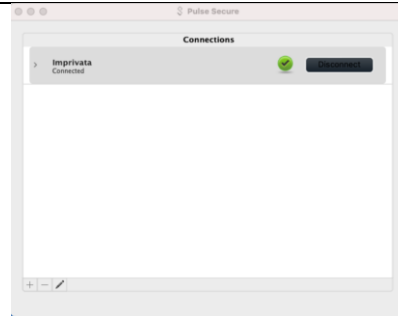
Access Scenario	Recommended URL	Notes
<u>Junos Pulse VPN Access</u>	https://citrix.mybmc.org	Connect Via Junos Pulse and then launch the internal Site.
<u>External Citrix Access</u>	https://ctxaccess.mybmc.org	External site (No Junos Pulse) This site has print and copy/paste restrictions.
<u>Clinical Apps from MYBMC.ORG</u>	https://ctxaccess.mybmc.org	The Link on MYBMC.ORG redirects you to the External site. So if you are internal or using Junos Pulse, Do not use this link or the external site.

Accessing from the Junos Pulse Network

<p>Launch Junos Pulse Secure from the App Tray.</p> <p>This scenario will require having Junos Pulse installed on your workstation and Imprivata ID installed on your smart phone.</p> <p>Please see the Service Desk for help with those products.</p>	
<p>Click Connect for the BMC Imprivata Network.</p>	
<p>Enter in your BMC Username and Password. Then click Connect</p>	
<p>Open the Imprivata ID software on your smart phone and enter in the Token Code displayed there.</p> <p>Then click connect.</p>	
<p>Junos pulse will then secure your connection and create the VPN tunnel to the BMC network.</p> <p>Once this is done, your computer will be considered on the internal BMC Network.</p>	

Once the VPN connection is established, you will see your connected status, the check mark, and the disconnect button.

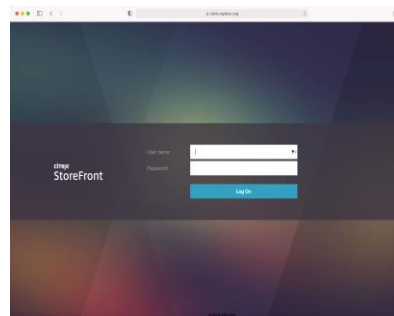
To end the VPN connection you would just click the Disconnect Button. You will then be on your normal external network.



Open your browser and go to the Citrix Internal Portal.

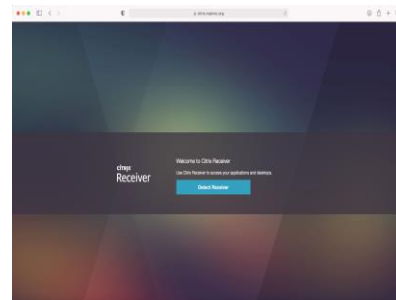
<https://citrix.mybmc.org>

Enter your BMC User Id and Password.

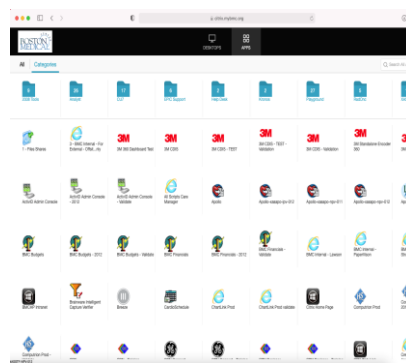


You may see this page depending on you Citrix client version.


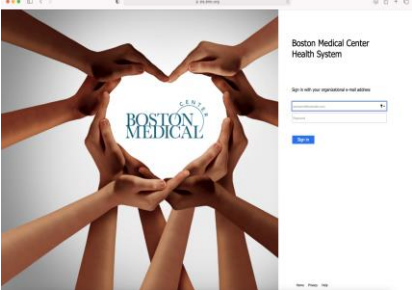


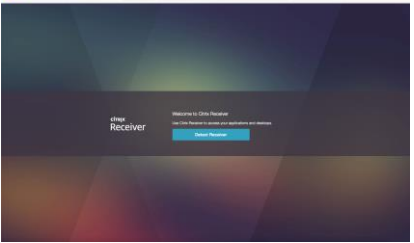
Click Detect Receiver.


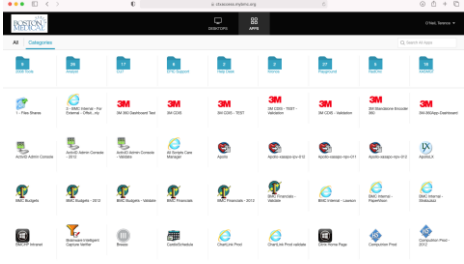


You should now see the Citrix Published apps that you have permissions for.

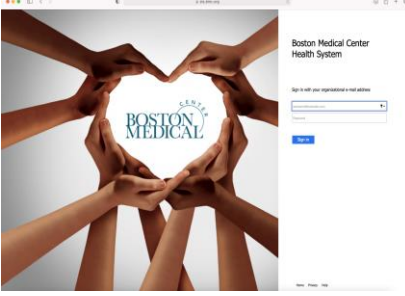
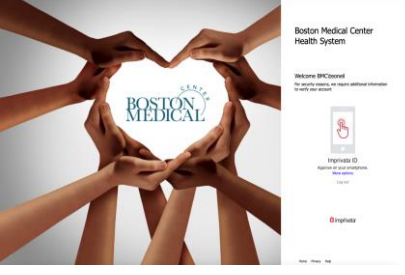
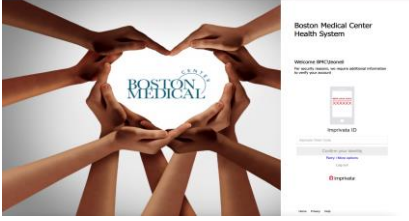


Accessing from MYBMC.ORG

<p>Open you Browser and go to http://www.mybmc.org</p> <p>(This will require that you have Imprivata ID installed and configured on you phone)</p>	
<p>Click on Clinical Applications.</p>	<p style="text-align: center;">Clinical Applications >></p> <p>Click the button above to access SDK, Epic and select other clinical applications. You will need to have requested an RSA token from the BMC helpdesk to access this area.</p>
<p>Log in with you BMC Email address and your AD Password.</p>	
<p>If configured for Approve or Deny in Imprivata, click Approve on you Smart Phone.</p>	
<p>In configured for Token approval, enter the token code from Imprivata on your Smart Phone.</p> <p>Click Confirm your identity.</p>	
<p>You may see this screen depending on the version of the Citrix client installed.</p> <p>Click on Detect Receiver</p>	

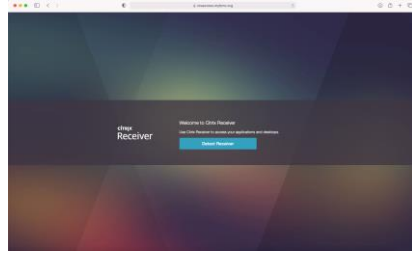
<p>Click on Already Installed.</p> <p>(If no Citrix Client is installed, please contact the Service Desk for assistance.)</p>	
<p>You should now see the Citrix Published apps that you have permissions for.</p>	

Accessing from the External Citrix Portal

<p>Open you Browser and go to https://ctxaccess.mybmc.org</p> <p>Enter your BMC Username and Password.</p>	
<p>If configured for Approve or Deny in Imprivata, click Approve on you Smart Phone.</p>	
<p>If configured for Token approval, enter the token code from Imprivata on your Smart Phone.</p> <p>Click Confirm your identity.</p>	

You may see this screen depending on the version of the Citrix client installed.

Click on Detect Receiver



Click on Already Installed.



You should now see the Citrix Published apps that you have permissions for.

