

# A New Era

## Pharmacy Residency 2025 Annual Report





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## Dear prospective applicant,

Thank you for your interest in Boston Medical Center (BMC) and our exemplary residency training programs. I believe our enduring mission, remarkable culture, and committed workforce sets us apart from other healthcare organizations. At BMC, we do things that no one else can do – treat the first patient in New England with cutting-edge gene therapy, launch a food pantry so that our patients have access to healthy foods, and open not just one, but two rooftop gardens to grow fresh fruits and vegetables for our patients. This year was no different, as I'll describe below. In fact, it was transformative. I feel grateful to be part of such an awesome organization. After reviewing our annual report, I sincerely hope we leave you with the desire to join our remarkable team!



This past year was characterized by transformative change at BMC. We added 70 inpatient beds, five new operating rooms, and built a beautiful new entryway to welcome patients and staff in the years to come. What truly characterized this past year was the integration of two new hospitals into our health system – BMC South (formerly Good Samaritan Medical Center) and BMC Brighton (formerly St. Elizabeth's Medical Center). BMC has largely bucked the trend over the past 10-15 years of expanding health systems. Rather, we have maintained laser-like focus on our core mission – providing exceptional care to our underserved communities. When the opportunity presented itself to help the State unravel the Steward health-system in Massachusetts, we took the opportunity to buy these two hospitals. Both hospitals are closely aligned with our mission and values and are a natural extension of the work we already do. In true BMC style, in what typically takes 12+ months, we bought both hospitals and took over operational control in just six weeks! Then over the previous spring, summer, and fall, we implemented a new electronic medical record at both hospitals in seven months, a project that typically takes 12-18 months! **This is just what we do every day at BMC – move mountains.**

I invite you to learn more about Boston Medical Center, our pharmacy enterprise, and the many people that make this such a special place to work. Describing all the ways that we improve the lives of our patients is beyond the scope of this letter. You'll just have to visit us in Boston to learn more!

Sincerely,

A handwritten signature in black ink, appearing to read "K. J. Horbowicz".

Kevin J Horbowicz, PharmD, BCPS  
Sr. Director, Acute Care Pharmacy Services



# 2024-2025 Pharmacy Residents

## Next Steps

### GRADUATING PGY1 RESIDENTS



**Christina Jacob,  
PharmD**

Christina will be pursuing a PGY2 in Critical Care at Boston Medical Center.



**Brittney Miller,  
PharmD**

Brittney is pursuing clinical pharmacist opportunities closer to home in Delaware.



**Aliaa Mohamed,  
PharmD**

Aliaa will be pursuing a PGY2 in Critical Care at New York-Presbyterian Hospital.



**Dayana Pimental-  
Dominguez, PharmD**

Dayana will be an Ambulatory Care Pharmacist at East Boston Neighborhood Health Center.



**Ethan Shell, PharmD**

Ethan will be starting as a clinical pharmacist at Trinity Health Ann Arbor.



**Jennifer Smith,  
PharmD, MBA**

Jenny will be pursuing a PGY2 in Ambulatory Care at Boston Medical Center.



# 2024-2025 Pharmacy Residents Next Steps

## GRADUATING PGY2 RESIDENTS



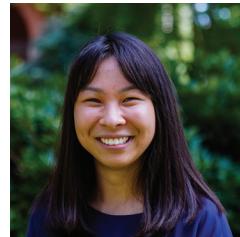
**Brittney Cherestal**  
**HSPAL**

Brittney is pursuing pharmacy leadership opportunities.



**Alyson DeRosa**  
**Critical Care**

Alyson is staying on Per Diem at Boston Medical Center as she pursues a critical care pharmacist opportunity in Boston.



**Uyen Hoang**  
**Internal Medicine**

Uyen is pursuing clinical pharmacist opportunities closer to home in Texas.



**Kelly Hong**  
**Ambulatory Care**

Kelly will be staying on at Boston Medical Center as an ambulatory care specialist at the family medicine clinic.



**Christy Ilia**  
**Hematology/Oncology**

Christy will be starting as a clinical pharmacy specialist at Massachusetts General Hospital.



**Hanna Park**  
**Ambulatory Care**

Hanna will be staying on at Boston Medical Center as an ambulatory care specialist at the General Internal Medicine clinic.



**Shannon Semenko**  
**Emergency Medicine**

Shannon will be starting as an Emergency Medicine Clinical Pharmacist at Sanford Health in South Dakota.



**Tessa Wolf**  
**Infectious Diseases**

Tessa will be staying on at Boston Medical Center as an inpatient clinical pharmacy specialist in infectious diseases.



# 2025-2026 Pharmacy Residents

## Incoming



### **Morgan Dennison: PGY1**

Dr. Morgan Dennison is from Acton, Massachusetts. She graduated from the University of Connecticut School of Pharmacy in 2025. Her clinical interests include oncology and infectious diseases. In her free time, she enjoys spending time with family and friends, traveling, exercising, and reading. A fun fact about Morgan is that she was a competitive swimmer for nine years.



### **Jean Kim: PGY1**

Dr. Jean Kim is from Queens, New York. She graduated from Northeastern University in 2025. Her clinical interests include emergency medicine and critical care. In her free time, she enjoys traveling, trying new restaurants, and crocheting. A fun fact about Jean is that she overcame her fear of water and learned how to swim at the age of 25.



### **Odinaka Oranekwu: PGY1**

Dr. Odinaka Oranekwu is from Lynn, Massachusetts. She graduated from Howard University College of Pharmacy in 2025. Her clinical areas of interest include critical care and solid organ transplant. In her spare time, she enjoys weight training. A fun fact about Odinaka is that her favorite color is yellow.



### **Christian Palumbo: PGY1**

Dr. Christian Palumbo is from Erie, Colorado. He graduated from the University of North Carolina Eshelman School of Pharmacy in 2025. His clinical interests include oncology and bone marrow transplant, critical care, and medication access. In his spare time, he enjoys weightlifting, hiking, camping, and playing any type of competitive game—whether it's board games, card games, or sports. A fun fact about Christian is that he started ice skating when he was 3 years old.



### **Rhiann Sato: PGY1**

Dr. Rhiann Sato is from Honolulu, Hawaii. She graduated from the University of Wisconsin-Madison in 2025. Her clinical areas of interest include critical care, emergency medicine, and oncology. In her free time, she enjoys distance running, baking, crocheting baby caps, and trying new restaurants. A fun fact about Rhiann is that she built a custom mechanical keyboard during pharmacy school that she still uses every day.

# 2025-2026 Pharmacy Residents **Incoming**



## **Haley Cain: PGY1 HSPAL**

Dr. Haley Cain is from New Lenox, Illinois. She graduated from the University of Utah in 2025. Her clinical areas of interest include toxicology, pediatrics, palliative care, and women's health. In her free time, she enjoys hiking, backpacking, camping, hosting dinner parties, and spending time with her dog, friends, and family. A fun fact about Haley is that she brings "golden retriever energy" to every situation she's in.



## **Ruchi Sane: PGY2 Internal Medicine**

Dr. Ruchi Sane is from Chelmsford, Massachusetts. She graduated from Northeastern University in 2024. Her clinical areas of interest are cardiology, substance use disorder, and pain management. In her free time, she enjoys cooking and learning how to crochet. A fun fact about Ruchi is that she was inspired by Abbott Elementary to work as a public school substitute teacher between graduation and residency.



## **Christina Jacob: PGY2 Critical Care**

Dr. Christina Jacob is from New York. She graduated from Northeastern University in 2024. Her clinical interests include cardiology and critical care. Outside of work, she enjoys boxing, pilates, and exploring Boston and other cities. A fun fact about Christina is that she once sat on an elephant while traveling in India.



## **Eliana Selin: PGY2 Emergency Medicine**

Dr. Eliana Selin is from Sussex, Wisconsin. She graduated from the University of Wisconsin in 2024. Her clinical interests include emergency medicine, public health initiatives, infectious diseases, and cardiology. In her free time, she enjoys running, reading, walking in the park, exploring local breweries, hiking, and trying new recipes. A fun fact about Eliana is that she's left-handed—after breaking her right wrist as a child, she learned to use her left hand and has stuck with it ever since.



## **Andrea Mosquera: PGY2 Ambulatory Care**

Dr. Andrea Mosquera is from Marlboro, New Jersey. She graduated from the Ernest Mario School of Pharmacy in 2024. Her clinical areas of interest are diabetes and infectious diseases. In her free time, she enjoys spending time with her three dogs and watching horror movies. A fun fact about Andrea is that she collects soccer jerseys.

# 2025-2026 Pharmacy Residents **Incoming**



## **Paige Rowlee: PGY2 Infectious Diseases**

Dr. Paige Rowlee is from Fulton, New York. She graduated from D'Youville University School of Pharmacy in 2024. Her clinical interests include parasites, traveler's diseases, mycotic aneurysms, necrotizing infections (including Fournier's gangrene), HIV, long-acting injectable HIV treatments and PrEP, and antibiotics for patients experiencing housing insecurity. In her spare time, she enjoys jet skiing and boating in Alexandria Bay/The Thousand Islands, exploring new cities and their coffee shops, and obtaining eccentric art. A fun fact about Paige is that she previously completed her bachelor's degree in Biology in three years with a minor in Chemistry and a concentration in Pre-Health Studies at Alfred University in 2020 while also playing lacrosse and being captain of the team.



## **Gabriella Reardon: PGY2 Ambulatory Care**

Dr. Gabriella Reardon is from Plymouth, Massachusetts. She graduated from Northeastern University in 2024. Her clinical interests include geriatrics, primary care, and infectious diseases. In her spare time, she enjoys boxing, spending time with friends, and playing Nintendo Switch. A fun fact about Gabriella is that she has a pet guinea pig named Rolo.



## **Jenny Smith: PGY2 Ambulatory Care**

Dr. Jenny Smith is from Lexington, South Carolina. She graduated from the Medical University of South Carolina in 2024. Her clinical interests include ambulatory care, cardiology, and infectious diseases. In her spare time, she loves to go thrift shopping, explore Boston, and try new cooking and baking recipes. A fun fact about Jenny is that she used to be a barista at Starbucks.



## **BMC's First Resident Visits Us**

Dave Nicolau, PharmD, FCCP, FIDSA, Infectious Disease Specialist and Pharmacist, holds a special place in BMC history as the very first BMC pharmacy resident. During his recent visit to Boston Medical Center, he joined us for "Lab Week" and delivered an engaging presentation on Avycaz® (ceftazidime/avibactam). Over lunch, we had the unique opportunity to pick his brain about the future of ID practice, gaining valuable insights from his wealth of experience.

# Annual Report Special Topic

## ASHP Accreditation

The American Society of Health-System Pharmacists (ASHP) grants accreditation to pharmacy residency programs that meet nationally recognized standards for quality education and training. ASHP accreditation ensures that programs provide consistent, structured, and high-quality clinical experiences, helping prepare pharmacy trainees for advanced roles and future certifications, such as PGY2 residencies. Accreditation also enhances institutional credibility and fosters continuous quality improvement. BMC has been continuously accredited by ASHP since July 7, 1988.



In August 2024, Boston Medical Center (BMC) underwent a multi-program accreditation and reaccreditation survey conducted by ASHP. This comprehensive review included all eight of BMC's residency programs: PGY1 Pharmacy, PGY1/2 Health-System Pharmacy Administration and Leadership (HSPAL), and PGY2 programs in Emergency Medicine, Internal Medicine, Critical Care, Infectious Diseases, Oncology, and Ambulatory Care. The pre-survey planning meeting took place on August 15, followed by a two-day onsite evaluation on August 28–29.

The survey team was led by Andrea Haron, PharmD, and supported by practitioner surveyors representing each specialty. They met with institutional leadership including Bhavesh Shah (Vice President & Chief Pharmacy Officer), Kevin Horbowicz (Senior Director of Inpatient Clinical Services), and Kimberly Ackerbauer (Clinical Director), as well as all program directors (RPDs), preceptors, and residents.

Throughout the survey, the team reviewed several standards, including:

- **Standards 1, 2, and 4:** Recruitment, program policies, and preceptor development
- **Standard 3:** Structure, design, and conduct of each residency program
- **Standard 5:** Scope and quality of pharmacy services

The PGY1 Pharmacy Residency Program received a total of 21 citations, none of which were classified as "non-compliant". The surveyors were extremely impressed with pharmacy's expansion in the ambulatory care space, our progressive oncology services, and our deep commitment to patient care. They commented on the prominence of interdisciplinary teamwork and holistic support provided to residents as strengths of the pharmacy residency programs.

After the ASHP visit, a detailed report of the findings was sent to our eight surveyed programs. BMC was responsible for sending a response for each citation, including a plan, timeline, and evidence of its implementation by December 20, 2024. Our responses and supporting evidence were accepted by the ASHP Board of Directors in April 2025. The success of this accreditation cycle reflects Boston Medical Center's ongoing commitment to educational excellence, clinical innovation, and its mission to provide exceptional care without exception—particularly in support of vulnerable and underserved populations.

**As a result of a successful visit, all eight of BMC's Pharmacy Residency Programs were reaccredited for 8 years through 2033!**

# Annual Report Special Topic

## Joint Commission Visit

In December 2024, Boston Medical Center underwent its accreditation survey by the Joint Commission, a key event for participating healthcare systems to affirm the quality and safety of their clinical care. These surveys occur approximately every 36 months and serve as a comprehensive evaluation of the patient care continuum at organizations across the globe.

The Joint Commission is an independent, not-for-profit enterprise that visits more than 24,000 organizations worldwide with the purpose of enabling and affirming the highest standards of healthcare quality and patient safety for all. Following each visit, surveyors provide the institution with feedback and actionable recommendations for improvement.

To ensure preparedness, Boston Medical Center's Quality and Patient Safety team conducts regular internal audits to proactively identify and address potential gaps. Thanks to these efforts, this year's survey was met with incredibly positive feedback from the Joint Commission team. In particular, surveyors highlighted the hospital's deep commitment to community care and equity, aligning with our mission to provide exceptional care without exception.

Notably, there were zero pharmacy findings during the survey – an extraordinary achievement reflecting the dedication of the clinical staff, operational teams, pharmacy leadership, and the medication safety team.

**This outcome exemplifies BMC's strength of interdepartmental collaboration and the commitment to continuous improvement of the medication use process to ensure safety for all patients.**

**“** I am so impressed by the incredible care you're providing to patients and the work you're doing overall to meet community needs.”

**“** Regarding your commitment to diversity, equity, and inclusion, you are walking the walk.”

**“** I was blown away by what I saw touring your community health centers. You are providing the care your communities need.”

**“** BMC Brockton Behavioral Health Center is a beautiful facility and wonderfully designed. Staff were highly engaged and really care about the patients. It was heartwarming to see your commitment to behavioral healthcare.”

**“** I am so impressed by your rooftop farm and how it's used to teach the community and provide food to patients and more.”

# Spotlight Residency Program Directors & Coordinators

## PGY1 RESIDENCY PROGRAM LEADERSHIP

Updates for 2025-2026: Olga will be stepping down as the PGY1 Residency Program Director as she transitions into an Associate Director of Oncology Role at Boston Medical Center.



### Residency Program Director: Olga Vlashyn, PharmD, MS, BCPS

**Hometown:** Born in Ivano-Frankivsk Ukraine. Grew up in New Palestine, Indiana

**Pharmacy School:** Purdue University

**Residency Training:** PGY1/2 Health-System Administration Residency at The Ohio State University Wexner Medical Center

**What do you love about being an RPD?**: I wanted to become an RPD to leave a positive impact on the next generation of pharmacists entering the workforce. I really enjoy helping to set the residents up for success during orientation and watching them develop into independent practitioners by the end of the residency year.

**When not at work, you can find me:** Spending time with family and friends, traveling, reading, or running (half-marathons and marathons)

**If you weren't a pharmacist, what would your job be?**: I would own a flower shop on a busy Boston or NYC street

**If you could have any superpower, what would it be?**: Flying – to go anywhere in the world and experience different cultures and beautiful places

## INTERNAL MEDICINE PROGRAM LEADERSHIP

Updates for 2025-2026: Lauren Barillari will be stepping in as the new PGY1 Residency Program Director.



### Residency Program Director: Ellen Rubin, PharmD, BCPS, BCIDP

**Hometown:** Rochester, NY

**Pharmacy School:** University of Pittsburgh

**Residency Training:** PGY1 - St. Joseph's Regional Medical Center

**What do you love about being an RPD?**: Mentoring the residents and working closely with the

RPC and preceptors involved in the program

**Favorite thing about BMC:** The mission and value of caring for underserved and vulnerable patients

**Favorite Boston restaurant:** Kava Neo Taverna

**If you weren't a pharmacist, what would your job be?**: Travel writer



### Residency Program Coordinator: Lauren Barillari, PharmD, BCPS

**Hometown:** Enfield, CT

**Pharmacy School:** University of Connecticut

**Residency Training:** PGY1 & PGY2 (Internal Medicine) - Yale New Haven Hospital

**What do you love about being an RPC?**: I wanted to become an RPC or RPD ever since I was a resident. When I got to BMC, the people and residents here made me even more eager to be involved with the residency program. It is so rewarding seeing residents grow. I also feel it's important to continue to empower pharmacists to practice at the top of their license and gain the skills needed to do so through residency training.

**Favorite thing about BMC?**: The people I work with, whether it's my pharmacist, physician, nursing colleagues, etc. The people at BMC are the warmest and some of the most talented people I have worked with.

**What is your hidden talent?**: I'm a good dancer

**If you weren't a pharmacist, what would your job be?**: A teacher

# Spotlight Residency Program Directors & Coordinators

## INFECTIOUS DISEASES PROGRAM LEADERSHIP



### Residency Program Director: Ali Blackman, PharmD, BCIDP

**Hometown:** Woodbury, CT

**Pharmacy School:** University of Connecticut

**Residency Training:** PGY1 & PGY2 (Infectious Disease) – University of Maryland Medical Center

**What do you love about being an RPD?**

I always knew that I wanted to actively contribute to a pharmacy residency program - teaching residents is one of the most rewarding aspects of my role! As a PGY2 Infectious Diseases RPD, I particularly enjoy watch residents grow in their ID clinical skills, refine their professional interests, and achieve success over the course of the year. Each resident brings a unique perspective, and I continuously learn through these mentorship experiences.

**Favorite Boston restaurant:** Toro

**What is your hidden talent?**: I'm fairly good at puzzles

**If you weren't a pharmacist, what would your job be?**

Microbiologist (staying on the ID theme)



### Residency Program Coordinator: Marissa Rees, PharmD, BCIDP

**Hometown:** Harleysville, PA

**Pharmacy School:** Duquesne University

**Residency Training:** PGY1 & PGY2 (Infectious Disease) - Allegheny General Hospital

**What do you love about being an RPC?**: I am passionate about precepting and educating learners. I love to see the growth of residents and students as they progress through residency and rotations, and when their confidence begins to shine.

**Favorite Boston restaurant:** Carmelina's

**When you aren't at work, what are we most likely to find you doing?**: Traveling, hiking, or walking around Boston

**What is your hidden talent?**: I'm crafty – I love a good DIY project!

## AMBULATORY CARE PROGRAM LEADERSHIP

Updates for 2025-2026: Katelyn will be stepping down as the PGY2 Ambulatory Care Residency Program Coordinator. We are excited to welcome Ana Safri as the new PGY2 Ambulatory Care Residency Program Coordinator.



### Residency Program Director: Kelsey Norman, PharmD, BCCP, BCACP

**Hometown:** Rutland, VT

**Pharmacy School:** University of Rhode Island

**Residency Training:** PGY1 & PGY2 (Cardiology) – VA Ann Arbor Healthcare System

**What do you love about being an RPD?**: Being able to see the progress that our ambulatory care residents make through the year and then seeing them step into their first jobs post-residency. We've been able to retain quite a few of our recent residency graduates and so watching them grow and flourish in their clinical specialist roles as their colleague is also tremendously rewarding.

**Hidden Talent:** Being able to kill almost every indoor plant (except a Pothos plant)

**If you weren't a pharmacist, what would your job be?**: A math or science teacher

**If you could have any superpower, what would it be?**: The ability to be able to speak and understand all languages



### Residency Program Coordinator: Katelyn O'Brien, PharmD, BCPS, CDCES, BC-ADM

**Hometown:** New Bedford, MA

**Pharmacy School:** University of Connecticut

**Residency Training:** PGY1 - VA Boston Healthcare System

**What do you love about being an RPC?**: Being able to mentor residents beyond a clinical rotation and watch their growth throughout the year and into a new practitioner.

**Favorite thing about BMC?**: The motto, exceptional care without exception and caring for our unique patient population

**If you aren't at work, what are we most likely to find you doing?**: Reading or hanging out with my English Bulldog, Clancy

**If you weren't a pharmacist, what would your job be?**: A travel food blogger

# Spotlight Residency Program Directors & Coordinators

## ONCOLOGY PROGRAM LEADERSHIP

Updates for 2025-2026: Sita Bhatt will serve as the Oncology Residency Program Director.



### Residency Program Director: Radhika Javeri, PharmD, BCOP

**Hometown:** Glastonbury, CT

**Pharmacy School:** University of Connecticut

**Residency Training:** PGY1 - Fletcher Allen Healthcare, PGY2 (Oncology) - Boston Medical Center

#### What do you love about being an RPD?:

Getting teaching, mentoring, and leadership experience

**Favorite thing about BMC?:** The collaborative nature of everyone who works here

**Hidden Talent:** Singing

**If you could have any superpower, what would it be?:** Teleportation



### Residency Program Coordinator: Sita Bhatt, PharmD, BCOP

**Hometown:** Ft. Lauderdale, FL

**Pharmacy School:** University of Florida

**Residency Training:** PGY1 Cleveland Clinic Florida, PGY2 (Oncology) – Boston Medical Center

**What do you love about being an RPC?:** I've always been passionate about teaching and mentorship, and becoming an RPC has allowed me to channel that passion into shaping the next generation of healthcare professionals. I love being able to guide residents through their growth and development, watching them evolve into experts in their field and watch them make a significant impact on patient care and the future of the pharmacy profession.

**When you aren't at work, what are we most likely to find you doing?:** Reading

**If you weren't a pharmacist, what would your job be?:** A librarian or a wedding planner!

**Favorite Boston restaurant:** Myers and Chang

## EMERGENCY MEDICINE PROGRAM LEADERSHIP



### Residency Program Director: Jessica Corio, PharmD, BCEMP

**Hometown:** Lincoln, RI

**Pharmacy School:** University of Rhode Island

**Residency Training:** PGY1 – Massachusetts General Hospital, PGY2 (Emergency Medicine) –

Boston Medical Center

**What do you love about being an RPD?:** Being a part of developing future EM pharmacists; getting to see the growth in the resident over the course of the year and watching them develop their confidence in managing pharmacy services in our very busy ED

**Favorite Boston restaurant:** Antico Forno

**When not at work, you can find me:** spending time at the beach

**If you could have any superpower, what would it be?:** Teleporting – less time to get to travel destinations!



### Residency Program Coordinator: Bryan Gendron, PharmD, BCEMP

**Hometown:** Auburn, NH

**Pharmacy School:** University of North Carolina – Chapel Hill

**Residency Training:** PGY1 & PGY2 (Emergency Medicine) – Boston Medical Center

**What do you love about being an RPC?:** Ensuring that the EM program continues to produce high-functioning pharmacy residents and being able to see residents succeed post-residency in their new roles.

**Favorite thing about BMC?:** The patients and that the people I work with always look to develop new innovative ways to take care of our patients

**When you aren't at work, what are we most likely to find you doing?:** Playing kickball or travelling

**Favorite Boston restaurant:** Mare

# Spotlight Residency Program Directors & Coordinators

## CRITICAL CARE PROGRAM LEADERSHIP



### Residency Program Director: Megan Feeney, PharmD, BCCCP

**Hometown:** Pittsburgh, PA  
**Pharmacy School:** Regis University School of Pharmacy  
**Residency Training:** PGY1 - Oregon Health & Science University, PGY2 (Critical Care) - The Ohio State

University

**What do you love about being an RPD?:** I had a great RPD for my PGY2 Critical Care who was a role model and is a mentor for me and I really like the idea of being that for someone else. I also love being able to contribute to the structure and growth of the program.

**Favorite Boston restaurant:** Mare Oyster Bar

**Hidden Talent:** Editing papers/abstracts to meet a required word count

**If you weren't a pharmacist, what would your job be?:** Travel photographer



### Residency Program Coordinator: Shyam Patel, PharmD, BCCCP

**Hometown:** East Hartford, CT  
**Pharmacy School:** University of Connecticut  
**Residency Training:** PGY1 UConn Health – John Dempsey Hospital, PGY2 (Critical Care) – Boston

Medical Center

**What do you love about being an RPC?:** Continue to evolve an established and historic residency program after having a positive experience graduating from it.

**Favorite thing about BMC?:** The people -- everyone is willing to roll-up their sleeves, largely set egos aside, and have a patient-centric discussion where every member of the healthcare team has a voice.

**If you weren't a pharmacist, what would your job be?:** Sports data analyst or a Professor at a large academic institution.

**If you could have any superpower, what would it be?:** Be in multiple places at the same time (be it teleporting or having clones). Think of how efficient you could be!

## HEALTH SYSTEM PHARMACY ADMINISTRATION & LEADERSHIP PROGRAM LEADERSHIP



### Residency Program Director: Christopher Goncalo, PharmD, BCPS

**Hometown:** Fall River, MA  
**Pharmacy School:** MCPHS University - Worcester  
**Residency Training:** PGY1 - Providence VA Medical Center, PGY2 (HSPAL) - Hospital of the University of Pennsylvania

**What is your favorite thing about being an RPD?:** I love the intricacies of developing programs aimed at training the future leaders of pharmacy! I had a great HSPAL residency and my ultimate goal is to eventually build a better program than what I had.

**When not at work, you can find me:** playing video games

**Hidden Talent:** Baker – love making desserts and can quickly whip up a batch of cookies

**If you could have any superpower, what would it be?:**

Telekinesis - has the distinct ability to be the coolest of them all. There is the ability to move any object through space with your mind, heal yourself, or move through time (if you consider being able to move fast enough to cause time dilation) - the superpower is limitless!



### Residency Program Coordinator: Thomas Walczyk, PharmD, MBA, BCPS, BCSCP

**Hometown:** Oxford, CT  
**Pharmacy School:** University of Connecticut

**Residency Training:** PGY1/  
PGY2 Health-System Pharmacy

Administration Residency at The Johns Hopkins Hospital

**What do you love about being an RPC?:** I love teaching new skillsets and instilling confidence in our residents to be able to run day-to-day pharmacy operations. I also love exploring novel, out-of-the-box ideas with them that impact pharmacy. I had a great RPC in my HSPA program, and I am glad for the opportunity to pay it forward!

**Favorite Boston restaurant:** Mamma Maria

**When not at work, you can find me:** Doing DIY projects around house and yard

**If you weren't a pharmacist, what would your job be?:** Formula 1 driver

# Annual Report Special Topic

## New Beginnings

In response to the financial collapse of Steward Health Care, Boston Medical Center (BMC) Health System took immediate and strategic action to preserve access to essential health services in Massachusetts. Two hospitals, Good Samaritan Medical Center in Brockton and St. Elizabeth's Medical Center in Brighton, were at risk of closure, which would have significantly limited care and access in the communities that they serve. Recognizing the urgency and impact of the closure, the State of Massachusetts called on the BMC Health System to act quickly to support both sites in October 2024.

Leaders from the BMC Department of Pharmacy were deployed to help support pharmacy operations and ensure continuous access and uninterrupted services for those communities. First order of business was making sure the institutions could keep the lights on and the medication use process could still be intact. We began the mergers by completing the appropriate legal paperwork and reviewing medication contracts. This included understanding the different vendors we would be working with and the operational changes that would need to take place. Beyond these initial pharmacy specific tasks, the health system worked to get all employees a BMC e-mail address and made sure to appropriately load their profiles into our human resources system. In parallel, the pharmacy team initiated efforts to align clinical pharmacy services and operational workflows with BMC standards.

As we continue with the full mergers, efforts are also focused on the development and expansion of Specialty Medication Therapy Management (MTM) services and specialty pharmacy programs. The goal of these initiatives focuses on improving continuity of care for complex patients and enhancing chronic disease management. BMC pharmacy leadership is also currently evaluating formulary standardization, central distribution opportunities, and optimization of services and technology across all sites. All of this work is part of PROJECT UNITY - BMC's broader integration initiative designed to unify clinical departments, standardize care delivery, and align systems such as electronic health records across these organizations.

This initiative aims to improve care coordination, advance health outcomes, and ensure consistent, equitable care across the health system. As of now, Good Samaritan Medical Center and St. Elizabeth's Medical Center have been officially rebranded as **BMC South** and **BMC Brighton**, respectively. This rebranding reflects their integration into the BMC Health System and symbolizes a renewed commitment to accessible and equitable high-quality care across all sites.

“ By stepping in during a time of crisis, BMC preserved access to essential healthcare by extending its mission to serve vulnerable populations throughout Massachusetts.”

*–Britteny Cherestal, PGY2 HSPAL Resident*

# Alumni Spotlight

## Elizabeth Morrow



**Elizabeth Morrow, Pharm.D., BCACP** is currently the PGY1 Residency Program Director at Dartmouth-Hitchcock in Ambulatory Specialty Pharmacy. Elizabeth received her Doctor of Pharmacy degree from the University of Rhode Island College of Pharmacy and completed her post-graduate year one clinical residency training at Froedtert Hospital in the greater Milwaukee area. She then completed her post-graduate year two training at Boston Medical Center, specializing in ambulatory care. After residency, she worked as an ambulatory care pharmacist in primary care and neurology at Dartmouth-Hitchcock and where she later transitioned to her current role as PGY1 residency program director.

### ► **What sparked your interest and led you to pursue residency at BMC?**

I had a great experience completing my PGY1 residency at Froedtert Hospital in Milwaukee, WI, but I was ready to return to New England and see how practice differed on the East Coast. BMC offered this amazing ambulatory care PGY2 right in Boston.

### ► **What are some skills that you developed or improved during residency that contributed to your success, either early on or even in your current role?**

Definitely time management and being able to communicate effectively to my preceptors, peers, and other colleagues.

### ► **Were there any unique experiences or memories at BMC that stand out to you?**

I loved the patients. Running diabetes visits taught me how to be a good communicator by listening and learning what the patients goals were for their care. I also loved being a part of a big residency class. My coresidents were amazing supports and participating in the Rest committee events were a blast! I remember our visit to an apple farm with a petting zoo. I was amazed how many of the preceptors joined our residents during these events. These events were great for getting to know the whole BMC staff and created a friendly atmosphere at work.

# Alumni Spotlight

## Elizabeth Morrow

### ► **What advice do you have for incoming graduates on how to be a successful resident?**

There are many strategies for time management, but first you have to make sure you know all the tasks you have to balance. Write down, in what ever format you are most comfortable with, a list of your tasks then map them out so that you can stay ahead of due dates. If something does not have a deadline, set one for yourself.

An additional piece of advice I would give residents is to be involved! You are busy, but don't miss out on the Rest events, the networking during conferences, and other opportunities to bond with your coresidents outside of work. These are the memories you will remember and the network you will tap into for years to come following residency. Relationships take work and time and now is the time to put energy into this because you never know when you may need a reference, or just a friend. Plus these events are FUN! This is one way to support your mental well being and still be doing a professional activity.

### ► **What are some of your current interests and motivations driving your current practice?**

I still love seeing patients and identifying the patients' goals so that we can achieve them. I also am passionate about sharing the ambulatory care experience with all of our learners at Dartmouth Health. I find precepting is more than just the opportunity to promote quality pharmacy practice, it also makes me a better pharmacist as we learn together in the ever changing world of health care. Every learner I have the opportunity to precept teaches me something new about my communication, practice, and the environment we practice in. And of course, it is always a bonus when they walk away with a new appreciation for pharmacy practice.

### ► **When you aren't at work, what do you do to relax?**

I am extremely lucky to have found and made my family up here in NH. I met my husband while rock climbing and now we have a handsome little boy and another baby on the way this July. My favorite way to relax is to be with them, but I still love my activities including rock climbing (while not pregnant), hiking, canoeing, camping, horseback riding, and recently I have found my love for reading again. I am a big fan of any fantasy series as they are my escape from the day to day.

# Resident Emotional Support Team

## Residency Events in 2024-2025

### JUNE 2024

#### Orientation Highlights



The PGY1 residents were excited to kick off their residency year! They learned all the BMC has to offer including how ridiculous bunny suits look!

### AUGUST 2024

#### MSHP Annual Residents Welcome Event



The residents celebrated the start of their residency years by connecting with peers and pharmacy professionals at the MSHP Annual Resident Welcome Event that was hosted at Nightshift Brewing!

### JULY 2024

#### Cisco Brewing Event



Resident and Preceptor first night out! This event provided a wonderful opportunity to get to know one another and indulge in the food trucks at Cisco Brewing on a hot Boston night!

### SEPTEMBER 2024

#### Annual Residency Retreat at Larz Anderson Park



Another enjoyable retreat had by preceptors and residents on a beautiful September day. The day was filled with development activities, ice breakers, and team-building activities. Residents and preceptors enjoyed yummy pizza for lunch, and took photos together in the picture-perfect Larz Anderson Park.

# Resident Emotional Support Team

## Residency Events in 2024-2025

### OCTOBER 2024

#### Pharmacy Week



Appreciation for all of the hardworking pharmacy staff was shown during pharmacy week! Fun events such as "twin day" were highly celebrated. There was enough candy to go around and the therapy dogs made several appearances in the pharmacy office!

### JANUARY 2025

#### Hockey Game



Residents and preceptors got together to watch the UMass Minutemen and Northeastern Huskies men's hockey teams battle it out!

### DECEMBER 2024

#### ASHP Midyear Clinical Meeting



In December, our pharmacy residents and preceptors attended the ASHP Midyear Clinical Meeting in New Orleans, LA – where they engaged in recruitment activities and connected with other pharmacy colleagues! Outside of conference activities, team members got to enjoy good food, live music, and the fun atmosphere!

### MARCH 2025

#### Match Day Celebrations



Another successful match day was celebrated over some good pizza and wings at Castle Island brewery! Preceptors and residents had a great time relaxing outside of work together and chatting it up about what the next year has in store!

# Resident Emotional Support Team

## Residency Events in 2024-2025

### MAY 2025

Eastern States Residency Conference



In May, our PGY1 Residency Program Director Olga accompanied the PGY1 residents to Hershey, PA for the Eastern States Conference. Each of the residents presented a platform presentation, and the group also checked out the Hershey Gardens!

### JUNE 2025

Graduation at Hiebert Lounge



We celebrated our pharmacy residency graduation at the Hiebert Lounge, surrounded by a stunning view of the Boston skyline. It was a memorable evening honoring the hard work and achievements of our residents. We look forward with pride and anticipation to all they will accomplish in the next chapter of their careers.

### JUNE 2025

BMC Teaching Kitchen



In June, we also hosted a hands-on cooking challenge in partnership with the BMC Teaching Kitchen, where the resident teams prepared meals using provided ingredients and were judged on creativity, taste, presentation, balance, and clean-up. The event included a kitchen safety orientation, knife skills demo, and concluded with a shared meal and friendly competition!

# Residency Excellence Awards

## PRECEPTOR OF THE YEAR AWARD



### Dr. Marissa Rees

The Preceptor of the Year Award is given annually to a BMC preceptor who the residency class recognizes for excellence in residency education. This year's award recipient was Dr. Marissa Rees. In the 2024-2025 year, Marissa was a PGY1 advisor and precepted multiple residents, showing exemplary patience, empathy, and communication skills. Although she is on a busy infectious disease service, residents have said Marissa always makes time to answer questions and teach. Many residents have demonstrated that they feel comfortable, appreciated, and feel lucky to have gotten to know Marissa both personally and professionally! Congratulations Dr. Marissa Rees on winning this year's Preceptor of the Year Award!

## STRONG WORK AWARD



### Dr. Yassmeen Marzuq

The Strong Work Award was developed to acknowledge a pharmacist who maintains a positive attitude and is always supportive of the residents. The 2024 – 2025 residency class honored Dr. Yassmeen Marzuq with the award this year. Yassmeen was a PGY1 advisor, precepted residents, and was involved in several residency projects and presentations this year. Yassmeen has multi-specialty expertise and has been an invaluable resource to the residents. She is known for always having a "handout" for learners and dedicates 110% effort to resident learning. When residents were required to cover pediatrics while staffing, Yassmeen was friendly, approachable and willing to walk residents through difficult orders. The residents always appreciate how kind and understanding Yassmeen has been through this year. Congratulations Dr. Yassmeen Marzuq on winning the well-deserved Strong Work Award!

# Residency Excellence Awards

## SCHOLARSHIP PROJECT OF THE YEAR



### Ethan Shell

We are excited to honor Ethan Shell for the Scholarship Project of the Year Award. Ethan's project entitled "Improving Sepsis Bundle Compliance at a Large, Safety-Net Hospital: A Pharmacy-Driven Quality Improvement Initiative," focused on helping move the needle on a major hospital metric that is notoriously challenging to improve. Ethan demonstrated enthusiasm from day one with prepared meeting agendas, slides to talk through, and thoughtful questions to start brainstorming. Ethan's major PDSA cycle for the project was implementing a process for residents to review Code Sepsis patients during their medicine transitions-of-care shift. He developed a set of materials to educate the residents on how to review Code Sepsis patients and how to identify patients in need of intervention. This was supplemented by specific DotPhrases for every single SEP-1 metric component and what a provider or nurse needed to do to fulfill the requirements. The Code Sepsis Committee appreciated his materials and the work the residents did during their 4-hours blocks. Following Ethan's completion of residency, the Hospital-at-Home nursing staff will take over the work and will also be educated using the materials Ethan created. In addition, Ethan served as a subject matter expert assisting the CMS abstractor to review cases. Current data show that Ethan's project has met the aim of increasing SEP-1 bundle compliance to  $\geq 62\%$  with compliance rates increasing from 51.4% in FY2024 to 63.5% at current state.

## RESIDENT OF THE YEAR AWARD

### Ethan Shell

The resident of the year award is presented to Ethan Shell for the 2024-2025 year. He has demonstrated strong motivation, work ethic, and drive to provide optimal patient care. He is known for his strong enthusiasm, always saying hello to everyone. He has developed strong provider relationships and is committed to provide team-based, evidence-driven patient care. He has strong foundational knowledge and is always reaching to the next challenge to learn about more complex, PGY2 topics. Congratulations Ethan!

# New Preceptors and Preceptor Activities



## Anushka Burde, PharmD, BCACP, AAHIVP

### PROFESSIONAL

**Alma mater:** Idaho State University

**Residency:** N/A

**Practice/research interests:** HIV, HCV management and teaching

**Rotation(s):** HIV block to residents and APPE students

### PERSONAL

**Born and raised:** Mumbai, India

**What was your path to BMC?** I was initially at a Ryan White funded FQHC HIV clinic. I was wanting to grow my clinical skills and was looking for more patient care opportunities. I was only looking for HIV focused positions and when I was doing my job search, I was fortunate to find this amazing opportunity at BMC.

**What do you like most about working at BMC?** I really enjoy patient care interactions, and grateful that I get the opportunity to take care of my patients and the fact that this position has really helped me grow my clinical skills exponentially,

**What are your goals for next year?** Get my board re-certification completed, become one of the primary preceptors to APPE students and residents.



## Chris Goncalo, PharmD, BCPS

### PROFESSIONAL

**Alma mater:** MCHPS University – Worcester

**Residency:** PGY1 - Providence VA Medical Center, PGY-2 HSPAL Residency - Hospital of the University of Pennsylvania

**Practice/research interests:** Automation and Technology - utilizing informatics to improve operational workflow

**Rotation(s):** Acute Care Operations Leadership, Practice Management

### PERSONAL

**Born and raised:** Massachusetts!

**What was your path to BMC?** Completed my PGY-1 residency at Providence VA Medical Center then moved into an overnight position at UMass Medical Center in Worcester, MA. At this point, I've lived in MA my entire life and decided to take a leap and move down to Philadelphia, PA to work at the Hospital of the University of Pennsylvania. They started a new PGY-2 HSPAL residency and I was their first resident...during COVID. Post residency, I became their Operations, CS Handling, IT/Automation Manager and Project manager for opening a brand new 504 bed hospital. After this, transitioned to a senior willow analyst, working on health system initiatives. Wanting to move back to Mass, I now work as the Director of Inpatient Operations at BMC.

**What do you like most about working at BMC?** The people - everyone is willing to help and move things forward, all for the patient.

**What are your goals for next year?** There are so many goals, but I think my important ones for the year would be to improve accuracy and documentation of training and competencies in central pharmacy and implementation of Omnicell hospital wide.



## Brittany Lam, PharmD

### PROFESSIONAL

**Alma mater:** Roseman University

**Residency:** PGY2 Internal Medicine

**Practice/research interests:** Internal medicine, cardiology, oncology

**Rotation(s):** Internal Medicine I

### PERSONAL

**Born and raised:** Las Vegas, NV

**What was your path to BMC?** I came to BMC for my PGY2 and have stayed here since!

**What do you like most about working at BMC?** How well integrated pharmacy is in the care team, working with many residents and students, and the complexity of our patient population

**What are your goals for next year?** Obtain BCPS certification this year

# New Preceptors and Preceptor Activities



## Brianna Ho, PharmD, BCIDP

### PROFESSIONAL

**Alma mater:** Massachusetts College of Pharmacy and Health Sciences

**Residency:** N/A

**Practice/research interests:** Antimicrobial stewardship in surgical patients

**Rotation(s):** Surgery (elective)

### PERSONAL

**Born and raised:** Greater Boston

**What was your path to BMC?** For the first half of my career I worked 6.5 years at a community hospital servicing a relatively affluent patient population with few barriers to accessing healthcare and I was looking for a change. Friends who worked at BMC described the diversity and sense of accomplishment they had working here and told me I should come work at BMC as well. I ended up applying and I have been at BMC for almost 6 years now.

**What do you like most about working at BMC?** Providing care to underserved patients and ensuring they are able to access the medications necessary to maintain/improve their health.

**What are your goals for next year?** Continuing to grow as a pharmacist and avoiding stagnation



## Robert Koziol, PharmD

### PROFESSIONAL

**Alma mater:** University of Connecticut

**Residency:** PGY1/2 Health System Pharmacy Administration and Leadership, Tufts Medical Center 2024

**Practice/research interests:** Supply Chain, 340B, Leadership, Management

**Rotation(s):** Supply Chain Leadership (PGY2 HSPAL), Practice Management (PGY1)

### PERSONAL

**Born and raised:** Born - Springfield, MA; raised - Agawam, MA

**What was your path to BMC?** After high school, I pursued an undergraduate degree in Health Sciences at Western New England University. During that time I worked as an Emergency Medical Technician and had the opportunity to learn more about medications and the lifesaving effects they have. This started my journey to pursue pharmacy school at the University of Connecticut after completing my undergraduate degree. During rotations I was unaware of an HSPAL residency, but after my first APPE rotation, that was randomly selected in Administration, I knew this was the career path for me. After UConn, I completed my two-year HSPAL residency at Tufts Medical Center prior to starting here at BMC.

**What do you like most about working at BMC?** First and foremost, the people that I have the pleasure to work with each day. Also, the opportunities that have been made available to me thus far and that are projected to be in the future. Lastly, the patient-centered focus to provide the best care we can for all of our patients that is at the core of every decision that is made.

**What are your goals for next year?** Professionally, I want to establish and track metrics within the supply chain team (i.e., inventory turns, % WAC spend, and realized savings). Additionally, I would like to integrate the supply chain team within all areas of BMC and our new sister hospitals. Personally, I want to explore more hikes with my dog and prepare for a marathon in the near future.



## Kaitlin Pothier, PharmD

### PROFESSIONAL

**Alma mater:** University of Rhode Island

**Residency:** PGY1 Pharmacy Residency - BMC

**Practice/research interests:** Surgery

**Rotation(s):** Surgery (elective)

### PERSONAL

**Born and raised:** South Kingstown, Rhode Island

**What was your path to BMC?** I joined BMC in 2022 as a non-traditional PGY1 resident, then stayed on as a surgery pharmacist after completing residency in 2024

**What do you like most about working at BMC?** My coworkers

**What are your goals for next year?** Develop my practice and precepting skills

# New Preceptors and Preceptor Activities



## Gina Lee, PharmD, BCACP

### PROFESSIONAL

**Alma mater:** Northeastern University

**Residency:** PGY-1 Pharmacy Practice Resident - Veterans Affairs Pittsburgh Healthcare System, Pittsburgh, PA, PGY-2 Ambulatory Care Pharmacy Resident - Allegheny General Hospital, Pittsburgh, PA

**Practice/research interests:** Chronic disease management (eg diabetes, hypertension, hyperlipidemia, weight management)

**Rotation(s):** Ambulatory Care - Primary Care

### PERSONAL

**Born and raised:** Born in South Korea, raised in Silver Spring, MD

**What was your path to BMC?** After residency I moved back to Boston and worked at Commonwealth Care Alliance for a few years where I provided clinical pharmacist support to high-risk dually eligible (Medicare & Medicaid) patients in a primarily remote position. I missed working in an in-person interdisciplinary clinic environment and in 2024 I accepted the primary care ambulatory care clinical pharmacist position at BMC.

**What do you like most about working at BMC?** The patients, my colleagues, and the mission driven values to provide quality care to all patients

**What are your goals for next year?** To become more involved with precepting and quality improvement projects



## Mallory Mouradjian, PharmD, BCCP

### PROFESSIONAL

**Alma mater:** MCPHS University - Boston

**Residency:** PGY1 Pharmacy Residency - University of Maryland Medical Center

PGY2 Cardiology Residency - University of Maryland School of Pharmacy

**Practice/research interests:** Cardiology, Heart failure GDMT, Advanced heart failure

**Rotation(s):** Internal Medicine, Cardiology

### PERSONAL

**Born and raised:** Scituate, Rhode Island

**What was your path to BMC?** Prior to coming to BMC I lived in Baltimore, MD for 7 years where I completed residency and went on to work as a clinical specialist covering the advanced heart failure service and CCU at the University of Maryland Medical Center.

**What do you like most about working at BMC?** My colleagues and getting to serve the Boston community!

**What are your goals for next year?** Professionally - precept residents and students and get involved with QI projects to improve care for heart failure patients. Personally - read 50 books in 2025.



## Caitlin Schanz, PharmD

### PROFESSIONAL

**Alma mater:** University of Minnesota

**Residency:** PGY1/PGY2 Internal Medicine - Mayo Clinic

**Practice/research interests:** Antimicrobial stewardship, blastomycosis, histoplasmosis, antiphospholipid syndrome (but I truly like learning about any IM/ID topic!)

**Rotation(s):** Internal Medicine, MPID

### PERSONAL

**Born and raised:** Worden, Montana

**What was your path to BMC?** After residency I was hoping to find a position where I could cross cover ID services at an institution with a progressive pharmacy practice. From the moment I met everyone, I knew it was a perfect fit!

**What do you like most about working at BMC?** My coworkers! They constantly make me laugh and teach me something new every day!

**What are your goals for next year?** Career goals: publish research, assist with resident career development and precepting skills, and work toward board certification. Personal goal: hike in the Dolomites!

# New Preceptors and Preceptor Activities



## Sandra Schipelliti, PharmD

### PROFESSIONAL

**Alma mater:** University of New England

**Residency:** PGY1 Washington DC Veteran Affairs. PGY2 Ambulatory Care Pharmacy Boston Medical Center

**Practice/research interests:** Family Medicine

**Rotation(s):** Primary Care

### PERSONAL

**Born and raised:** Massachusetts

**What was your path to BMC?** I worked at BMC as a research intern when I was 18 years old and 9 years later, I signed on as a PG2 Amb Care Resident. A year later I accepted a full-time Ambulatory Care Pharmacy position in Family Medicine clinic. BMC drew me in for their innovative health care and I have kept coming back for the continued care they provide to their patients and extensive wrap around services available for patients.

**What do you like most about working at BMC?** Caring for my patient's longitudinal helping them reach their goal and have a better understanding of their health.

**What are your goals for next year?** I will be starting as a longitudinal preceptor in primary care



## Kristina Tepedino, PharmD, BCPS, BCCCP

### PROFESSIONAL

**Alma mater:** Albany College of Pharmacy and Health Sciences

**Residency:** PGY-1: Tufts Medicine - Lowell General Hospital

**Practice/research interests:** Adult and Pediatric Critical Care, Infectious Disease/Antimicrobial Stewardship

**Rotation(s):** Critical Care - Overnight

### PERSONAL

**Born and raised:** Clifton Park, New York

**What was your path to BMC?** After spending 5 years practicing critical care in the community hospital setting, I joined BMC per diem hoping to continue growing as a critical care pharmacist with a higher acuity and more complex patient population. After working here per diem for a year, a full time position with the ICU team opened up and I knew this was the place I wanted to continue my pharmacy journey at, and the people I wanted to work with.

**What do you like most about working at BMC?** 100% the people! From day 1 working here, and even during the interview process, I have always felt welcome and valued by everyone I've interacted with. Pharmacy is highly regarded by our multidisciplinary teams and the critical care pharmacists are tight-knit group and well-oiled machine!

**What are your goals for next year?** In the next year, I would like to continue increasing my involvement with residents and APPE students through more precepting and project involvement opportunities.



## Thomas Walczyk, PharmD, MBA, BCPS, BCSCP

### PROFESSIONAL

**Alma mater:** University of Connecticut

**Residency:** PGY1/PGY2 Health-System Pharmacy Administration Residency at The Johns Hopkins Hospital

**Practice/research interests:** Pharmacy Operations, Sterile Compounding, Data Analytics, USP

**Rotation(s):** Medication Use System Longitudinal APPE

### PERSONAL

**Born and raised:** Oxford, Connecticut

**What was your path to BMC?** Prior to joining BMC, I was a pharmacy operations supervisor and then manager at Yale New Haven Hospital in New Haven, CT. I moved to MA to be with my fiancé and thought BMC would be an excellent place to work. I'm happy to say this has turned out to be true!

**What do you like most about working at BMC?** I like that we provide exceptional care without exception. This has led to some innovative care models. I also like that we are a dynamic pharmacy team able to pivot quickly to provide patient care.

**What are your goals for next year?** One of my major goals is to achieve licensure as Institutional Sterile Compounding Pharmacies for our Moakley and Menino cleanroom suites, which is a new requirement by the MA Board of Pharmacy.

# Accomplishments and Projects

## PRESENTATIONS:

### AMBULATORY CARE

- **Dickson J, Kuznacik K.** Integrating Pharmacists into Kidney Clinics: Elevating Patient Care Through Medication Management and Support. National Kidney Foundation's Spring Clinical Meeting. 4.2025.
- **Dickson J.** Revisiting Kidney Health: A Comprehensive Refresher on Kidney Disease: Management of CKD Associated Anemia in the Outpatient Setting. National Kidney Foundation's Spring Clinical Meeting. 4.2025.
- **Egbujor UM, Arndt K, Nagy M.** Implementation and Evaluation of Pharmacist-Led Interventions for Patients with Gout in Primary Care. JPSW. September/October 2024.
- **O'Brien K, Hirsh I, Shah V.** Using Automated Insulin Delivery Devices in Diabetes Management. American Diabetes Association Webinar. 3.2025.

### CRITICAL CARE

- **Feehey, ME.** Invited Speaker, New England Critical Care Symposium. Pharmacotherapy Considerations for Navigating Opioid Use Disorder in the ICU. September 2024, Norwood, MA.
- **Feehey, ME.** Invited panelist for SCCM Clinical Pharmacy & Pharmacology section panel discussion. When the MOUD Strikes: Pharmacist Involvement in Medications for Opioid Use Disorders in the ICU. October, 2024. Virtual.

### EMERGENCY MEDICINE

- **Farrell NM.** "Rx Risks – Investigating One Institution's Toxicology-Focused Serious Reportable Events," North American Congress of Clinical Toxicology, Annual Meeting.
- **Farrell NM.** "Getting to the Point: Creation of a Syringe Prescribing Tool for Prescribers and Patients who Inject Drugs," Together for Hope 2025. Worcester, MA.
- **Farrell NM.** "Sepsis Bundle Compliance: A Prospective Quality Improvement Study," Society of Academic Emergency Medicine, Annual Meeting.
- **Farrell NM.** "Impact of Track Board Indicator on Time-to-Analgesia for Patients with Sickle Disease in Pain," Society for Academic Emergency Medicine, Annual Meeting.
- **Dr. Natalija Farrell** was the recipient of Outstanding Contribution to Clinical Service Award from the Boston Medical Center Department of Emergency Medicine in December 2024.

## ONCOLOGY

- **Bhatt, S.** Oncology Pipeline 2025: Innovations Florida Society of Clinical Oncology Conference Presentation. San Juan, Puerto Rico.
- **Bhatt, S.** Oncology Pipeline 2024: Innovation and Trends. AMCP Nexus 2024 Keynote Presentation. Las Vegas, NV.
- **Vlashyn, O.** Crisis Control: Tackling Antineoplastic Drug Shortages. Hematology Oncology Pharmacy Conference of New England (HOPCON), Boston, MA | October 2024. Oncology Pharmacist Continuing Education.

## PUBLICATIONS:

### AMBULATORY CARE

- **Kaplon SC, Aqtash S, Gilbride D, Chan C, Farjo R.** Implementation of a Telemedicine Direct Oral Anticoagulant Monitoring Program at a Safety-Net Hospital. Hospital Pharmacy. Oct 2024. doi: 10.1177/00185787241293356. Epub ahead of print. PMID: 39544828.
- **Safri AA, Kopcza BT, Kaplon SC, Norman KE, O'Brien K, Falinski JP, O'Brien ME, Yarrington CD.** Implementation of an interprofessional model for the management of postpartum hypertension. Am J Health Syst Pharm. 2024 Nov 22; 81(Supplement 5): S206-S212. doi: 10.1093/ajhp/zxae203. PMID: 39012170.
- **Tokuo M, Kaplon SC.** Enoxaparin-induced bullous hemorrhagic dermatosis and enoxaparin rechallenge: A case report. J Pharm Pract. Jan 2025. doi: 10.1177/08971900241313070. Epub ahead of print. PMID: 39757581.
- **Lee M, Safri A.** Managing statin-associated muscle symptoms: A comprehensive approach and review of nonstatin therapies. ADCES in Practice. 2024;12(6):48-51.

### CRITICAL CARE

- **Cobler-Lichter M, Suchdev K, Tatro H, Cascone AE, et al.** Safety and Outcomes of Valproic Acid in Subarachnoid Hemorrhage Patients: A Retrospective Study. Clin Neuropharmacol. Published online February 19, 2025. doi: 10.1101/2024.09.09.24313246.

# Accomplishments and Projects

## PUBLICATIONS (CONTINUED)

### EMERGENCY MEDICINE

- Laks J, Kim TW, Christine PJ, Evans J, Farrell NM, Kehoe J, Younkin M, Taylor JL. Treating benzodiazepine withdrawal in a bridge clinic. *J Addict Med.* 2024;18(6):649-56.
- Peterkin AF, Laks J, Farrell N, Weisenthal K, Taylor JL. Outpatient alcohol withdrawal management in a substance use disorder bridge clinic: an opportunity for low-barrier engagement and shared decision-making. *J Addict Med.* 2025 [published online ahead of print; doi:10.1097/ADM.0000000000001463]
- Rozansky H, Christine PJ, Younkin M, Fox JM, Weinstein ZM, Suarez S, Stewart J, Farrell N, Taylor JL. Addiction consult service involvement in PrEP and PEP delivery for patients who inject drugs admitted to an urban essential hospital. *Addict Sci Clin Pract.* 2024;19(1):77.
- Shahlapour M, Singh S, Christine PJ, Laks J, Evans J, Farrell NM, Khan GK, Taylor JL, Rozansky H. Novel uses of methadone under the "72-hour rule" to facilitate transitions of care and low-dose buprenorphine induction in an outpatient bridge clinic. *J Addict Med.* 2024;18(3):345-7.
- Sofeso ST, Plasencia E, Safri AA, White CS, Farrell NM, Corio JL, Lindale DK, Palmer M, Gendron BJ. Pharmacist review of discharge antibiotics for urinary tract infections in the emergency department. *J Am Clin Coll Pharm.* 2024;7:996-1003.

### INTERNAL MEDICINE

- Westberg SM, Arellano R, Cieri-Hutcherson NE, Heinrich NT, Herman AM, Lodise NM, McBane S, Ofili TU, O'Grady N, Sankey KH. Pharmacotherapy of Chronic Neuropsychiatric Conditions During Pregnancy. *Nurs Womens Health.* 2024 Jun;28(3):227-241. doi: 10.1016/j.nwh.2023.12.003. Epub 2024 May 1. PMID: 38702041.

### PEDIATRICS

- Alami J, Feldman HA, Hanson A, Kumar R, Sola-Visner M, Davenport P. Efficacy and safety of antithrombin supplementation in neonates and infants on a continuous heparin infusion. *Res Pract Thromb Haemost.* 2024;8(1):102336. Published 2024 Feb 5. doi:10.1016/j.rpth.2024.102336

## POSTERS/AWARDS

### AMBULATORY CARE

- Hong K, Safri AA, Norman K, Persson E, Bertram K. Effectiveness of a pharmacist-driven GLP-1 initiation and titration service. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.
- O'Brien K, Dawkins C. Navigating the Evolving Landscape of Obesity Management: Integrating Obesity Medications and Nutrition Counseling. Food and Nutrition Conference and Expo. October 2024.
- Park H, Maiullari M, Schipelliti S, Burde A, Ward T. Optimizing Access to HIV Injectables through Alternative Sites of Administration. Poster presentation at 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.
- Schneidmuller D, Kehasse A. Impact of Clinical Pharmacist-Led Non-Oncology Infusion Management in Tertiary Academic Medical Center Rheumatology Clinic. Presented at NASP (National Association of Specialty Pharmacy) and RHapp (Rheumatology Advanced Practice Providers).

### CRITICAL CARE

- Derosa A, Cascone AE, Famularo D, Tepedino K, Ackerbauer K, Feeney ME. Development of a Reporting Dashboard for Critical Care Pharmacy Services. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.
- Jacob C, Murphy R, Ho B, Feeney ME. Barriers to discharge readiness and optimizing discharge processes post-renal transplant. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.
- Mohamed A, Sterling M, Pothier K. Optimization of Antibiotic Prophylaxis in Traumatic Open Fractures. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.

# Accomplishments and Projects

## POSTERS/AWARDS (CONTINUED)

### EMERGENCY MEDICINE

- **Farrell NM.** "Rx Risks – Investigating One Institution's Toxicology-Focused Serious Reportable Events," North American Congress of Clinical Toxicology, Annual Meeting.
- **Farrell NM.** "Getting to the Point: Creation of a Syringe Prescribing Tool for Prescribers and Patients who Inject Drugs," Together for Hope 2025. Worcester, MA.
- **Farrell NM.** "Sepsis Bundle Compliance: A Prospective Quality Improvement Study," Society of Academic Emergency Medicine, Annual Meeting.
- **Farrell NM.** "Impact of Track Board Indicator on Time-to-Analgesia for Patients with Sickle Disease in Pain," Society for Academic Emergency Medicine, Annual Meeting.
- **Semenko S, Gendron BJ, Lindale DK, Scanlon E, Corio JL.** Increasing HPV Vaccine Administrations Post-Sexual Assault in the Emergency Department. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.
- **Shell E, Ackerbauer K, Gendron B, Palmer M, Wang D.** Improving Sepsis Bundle Compliance at a Large Academic Medical Center. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.

### INTERNAL MEDICINE

- **Miller B, O'Grady N, Farragher A, Zhang M, Ameresekere M.** Evaluating the Impact of Medication Reconciliations on Neuropsychiatric Medication Discrepancies in Obstetrics Patients. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.
- **Mouradjian M, Schuchardt J, Devabhakthuni S, Ananthram M.** Evaluation of hypertonic saline use for diuretic therapy-resistant acute decompensated heart failure. Poster presented at the American College of Clinical Pharmacy Annual Meeting. Oct 2024; Phoenix, AZ.
- **Nguyen K, Marzuq Y.** Evaluation of GLP-1 Use in Cardiac Readmission Rates. Poster presented at American Society of Health System Pharmacists (ASHP) Midyear Meeting; December 8-12, 2024; New Orleans, LA.
- **Smith J, Hoang U, Lam B, Barillari L, Afghani S, Rubin E.** Optimization of a pharmacy learner-led discharge counseling program. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.

- **Van Reysen E, Marzuq Y.** Cost-Analysis of Erythropoiesis Stimulating Agents Amid a Drug Shortage. Poster presented at American Society of Health System Pharmacists (ASHP) Midyear Meeting; December 8-12, 2024; New Orleans, LA.
- **Zviman J, Ramani G, Jones N, Griffith B, Dees L, Nevin A, Crowell L, Soares C, Amoroso A, Mouradjian M, Rovelli R, Leventhal S, Ananthram M.** An Unusual Case of Listeria LVAD Infection Complicated by Intracranial Catastrophe. Poster presented at the American Heart Association Scientific Sessions. Nov 2024; Chicago, IL.

### INFECTIOUS DISEASES

- **Pimental D, Schanz C, Cascone AE, Gendron B, Blackman AL.** Reducing inappropriate antibiotic prescribing for asymptomatic bacteriuria at a tertiary academic medical center. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.
- **Wolf T, Plasari I, Rubin E, Blackman AL, Broadbent EK.** Optimizing antimicrobial prescribing and monitoring at transitions of care. Poster presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.

### MANAGEMENT

- **Cherestal B, Rogers J, Horbowicz K.** Optimizing Pharmacy Operations: Strategies for Reducing Waste and Enhancing Efficiency. Continuing Education presentation at the 2024 Vizient University Health System Consortium Pharmacy Resident Poster Session.

### ONCOLOGY

- **Ilia C, Jhaveri R, Bhatt S.** Implementation of a Protocol for Outpatient Administration of Bispecific Antibodies. Poster presentation at the 2025 Hematology/Oncology Pharmacists Association.

# Alumni Corner Updates

Congratulations to all Boston Medical Center Pharmacy Residency Alumni on your personal and professional achievements! Here are a few highlights from the past year:

**Dr. Crystal Tom (PGY1 '02)** took on a new role as Regulatory Clinical Coordinator at Boston Children's Hospital.

**Dr. Cara Marceau (PGY2 Amb Care '06)** started a new position as an oral anti-cancer education pharmacist for Dana Farber Cancer Institute in Boston.

**Dr. Valerie Coppenrath (Azzopardi) (PGY1 '08/PGY2 Amb Care '09)** recently presented "EM, UM, and PMs, OH MY! Pharmacogenomics for Family Health Providers" at the Society of Teachers of Family Medicine conference in Salt Lake City, UT.

**Dr. Carol Holtzman (PGY2 ID '09)** was working with USAID as a Senior HIV Technical Advisor supporting PEPFAR programs. She is currently studying for her BCIDP and looking for a new job (public health or clinical pharmacy) in the Boston area.

**Dr. Paul Huiras (PGY1 '09, PGY2 CC '11)** accepted a faculty position at the newly constructed University of Minnesota Medical School in St. Cloud, Minnesota (CentraCare Regional Campus). Paul will be directing the Fundamentals Course for M1 medical students and will continue his role as the RPD for the St. Cloud Hospital PGY1 Pharmacy Residency Program (9th year as director).

**Dr. Solange Herbert (Mason) (PGY2 Amb Care '11)** started a new role as senior director of pharmacovigilance operations at Nuvalent in Cambridge, where she is supporting development of precisely targeted therapies for patients with cancer.

**Dr. Kyle Amelung (PGY1 '13)** took on a new role as Vice President of Innovations at Truth Initiative, focused on scaling programs that help patients quit nicotine. He and the family in St. Louis, particularly 3yo Landon and 1yo Savannah, are excited about enjoying parks and patios this spring and summer!

**Dr. Makenna Smack (PGY2 Onc '19)** just welcomed her second little boy in December 2024!

**Dr. Jasmine Patel (PGY2 Onc '20)** recently accepted a position as a Clinical Pharmacy Specialist in Thoracic Oncology at Memorial Sloan Kettering Cancer Center in New York.

**Dr. Sopheaktra Kong (PGY1 Non-Trad '22)** started a new role as a Cardiac ICU Pharmacist at Lahey Medical Center. Dr. Winnie Wan (PGY1 '20) is an Internal Medicine Pharmacist at Mass General Hospital. This past year, the two got married, welcomed a second dog, and bought a house!

**Dr. Cedric White (PGY2 EM '22)** welcomed his first daughter in May 2024 and he continues to work as an Emergency Medicine Pharmacist at Riverside University Hospital System Medical Center.

# Alumni Corner Updates

**Dr. Emily Plasencia (PGY1 '22, PGY2 EM '23)** had one of her PGY2 research projects published (with the help of many other BMC alumni/colleagues). She also obtained her BCEMP and recently adopted an 11-week old bernerdoodle named Willow.

**Dr. Maha Aldoughaim (PGY1 International/PGY2 Onc '22)** spoke at a national oncology conference about updates in the space of lymphoma and multiple myeloma. She has three abstracts accepted for publication by ASCO 2025 annual conference and has the following publications: "Cancer Biomarkers and Precision Oncology: A Review of Recent Trends and Innovations", "Abelacimab: A leap forward in anticoagulation with FXI and FXIa Inhibition", "Assessment of cardio-oncology knowledge and practice among healthcare providers in Saudi Arabia: a comprehensive nationwide survey", and "Ambulatory care hematology/oncology pharmacy services: A comprehensive review by the Saudi Oncology Pharmacy Assembly". She also adopted an adorable Scottish fold kitten, moved to a new house, and is taking golf lessons!

**Dr. Kevin Nguyen (PGY2 ID '23)** was recently promoted to clinical assistant professor at Drexel University's physician assistant program. He had the honor of presenting and speaking at World Antimicrobial Resistance Congress 2024, ASHP Midyear 2024, and PSHP annual meeting 2025. Additionally, he's been able to get published in 2025 with an article in AJHP titled "Evaluation of a clinical decision support alert to identify hepatic dysfunction and need for medication therapy adjustment in hospitalized patients".

**Dr. Michael Maiullari (PGY2 ID '23)** passed the BCIDP exam in June 2024 and was awarded the Strong Work Award by the Residency Class 2023-2024.

**Dr. Temi Sofeso (PGY1 '23, PGY2 EM '24)** recently accepted a new position as an Emergency Medicine Pharmacy Specialist position at Scripps Mercy Medical Center in sunny San Diego, CA. She is also enjoying being reunited with her sweet golden retriever Riley.

**Dr. Christine Hancock (PGY1 '24)** accepted a position as an Adult and Pediatric Emergency Medicine Clinical Pharmacist at the University of Michigan Health.

**Dr. Kristen Peterson (PGY1 '24)** accepted a new position as one of the two pharmacists for BMC's Hospital at Home program and took a per diem staff pharmacist position at South Shore Hospital in Weymouth, MA. She also continued taking classes in pursuit of her MBA in Healthcare Management degree.

**Dr. Momoko Tokuo (PGY2 Amb Care '24)** is working as an ambulatory care pharmacist at Cambridge Health Alliance, in both primary care and cardiology.

**Dr. Yumi Oh (PGY2 CC '24)** recently moved to Detroit, MI and started as the ICU generalist at Henry Ford Hospital!



## Get in touch with BMC Pharmacy Residency programs

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