Check your status. Protect your MassHealth coverage.

New changes are coming to MassHealth starting January 1, 2027. Act now to keep your health insurance active.

What is changing?

New work and education requirements. According to MassHealth, some adults ages 19-64 will need to show they have 80 hours a month of work, volunteering, school, or job training to keep their coverage, unless they qualify for an exemption.

Renewals two times a year. According to MassHealth, the same members will need to renew their eligibility twice a year, not just once. MassHealth will contact affected members when it is their turn to renew.

MassHealth will reach out to you directly if you are affected.

Note: The changes above are federal requirements, they are not set by BMC Health System. For more information, visit www.mass.gov/masshealthmemberchanges.

Do the new rules apply to you?

You may not have to meet the new work rules. For example, you may be exempt if you are:

- Pregnant
- Living with a disability or serious illness
- Taking care of a child under 14

Do I need to act?

Yes! It is important to do these four things.

- **STEP 1: Update your contact information with MassHealth now.** Make sure MassHealth has your current mailing address, phone number, and email. This is the most important step. It is how you get your renewal notices.
- **STEP 2: Read and respond to all notices from MassHealth.** MassHealth typically sends renewal notices in blue envelopes. Do not set them aside.
- **STEP 3: Take the screener.** Use the MassHealth online screener tool to find out if you need to meet the new work and education requirements.
- **STEP 4: Renew on time.** If you receive a blue envelope from MassHealth, open it and respond to the renewal notice or request for information by the deadline provided.

Visit www.bmc.org/medicaid for more information.

When do the changes start?

- The work and eligibility requirements begin on **January 1, 2027.**
- MassHealth will contact you when it is your turn to renew. Make sure your contact information is up to date, so you receive the notices.

How do I get help?

Visit mass.gov/masshealthmemberchanges for requirements, exemptions, and the online screener, or call MassHealth Customer Service at 800.841.2900 (TTY: 711).

For additional BMC support

BMC Patient Financial Counselors are available across BMC Health System to help patients navigate MassHealth resources and provide support.

Call, email, or schedule an appointment at one of our three hospitals:

Phone: 617.414.5155

Email: patfinoutreach@bmc.org

Locations: Boston Medical Center, Boston Medical Center – Brighton, and Boston Medical Center – South

Boston Medical Center
HEALTH SYSTEM

Scan to learn more

Scan the QR code with your phone camera or visit bmc.org/medicaid for links to MassHealth information and BMC support.