



Epic Beaker AP Implementation Clinical Change Playbook

Go-Live: November 2, 2026

Boston Medical Center
HEALTH SYSTEM

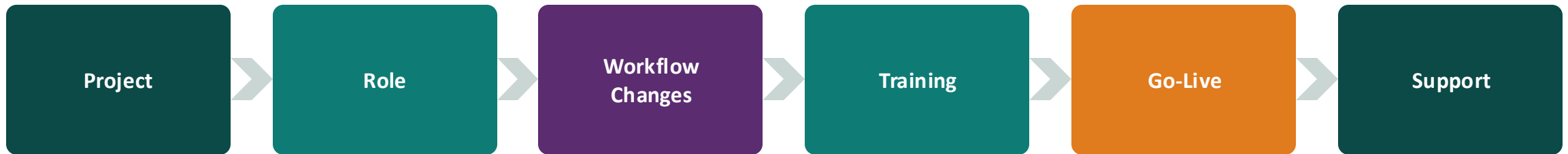
Purpose

The Clinical Change Playbook helps impacted staff understand how Epic Beaker Anatomic Pathology (AP) affects their role.

- 1 What is changing
- 2 What is not changing
- 3 Start • Stop • Continue expectations
- 4 Readiness activities
- 5 Where to get help

How to Use This Playbook

Use this guide alongside training and job aids.



This playbook complements training and operational readiness activities.

Roles Included

Select a role to jump straight to its guidance.

1

Anatomic Pathology Laboratory Staff

[View guidance ►](#)

2

Nursing & Medical Assistants

[View guidance ►](#)

3

Providers

[View guidance ►](#)

4

Laboratory Leaders & Supervisors

[View guidance ►](#)



ROLE-BASED CHANGE GUIDANCE

Laboratory Staff

Role in the Epic Beaker AP Workflow



Laboratory staff use Epic Beaker AP to manage anatomic pathology workflows from specimen receipt through processing, resulting, and quality documentation, helping ensure accurate, timely, and efficient laboratory operations.



ANATOMIC PATHOLOGY LABORATORY STAFF

What's Changing & What's Not



WHAT'S CHANGING



Electronic specimen tracking



Standardized Epic worklists



Electronic documentation



Improved workflow visibility



WHAT'S NOT CHANGING



Patient safety priorities



Laboratory policies



Quality standards



Critical result communication

Start • Stop • Continue

START

- Use Epic Beaker AP
- Document electronically
- Follow Epic worklists
- Use electronic tracking

STOP

- Duplicate documentation
- Legacy AP documentation
- Manual tracking when electronic exists
- Legacy workarounds

CONTINUE

- Verify patient/specimen ID
- Follow quality standards
- Communicate critical results
- Escalate issues

What You Need to Do

- ☐ Complete training
- ☐ Review job aids
- ☐ Attend workflow demos
- ☐ Participate in readiness activities
- ☐ Ask questions early



ROLE-BASED CHANGE GUIDANCE

Nursing & Medical Assistants

Role in the Epic Beaker AP Workflow



Nursing and Medical Assistants staff play a critical role in patient identification, specimen collection, labeling, and transport, helping ensure specimens are accurately collected and available for laboratory processing.



NURSING & MEDICAL ASSISTANTS

What's Changing & What's Not



WHAT'S CHANGING



Updated specimen collection workflow



Updated labeling process



Updated collection instructions



Go-live support process



WHAT'S NOT CHANGING



Patient identification



Clinical judgment



Patient care standards



Safety practices

Start • Stop • Continue

START

- Follow updated collection workflow
- Verify labels
- Review updated instructions
- Report workflow issues

STOP

- Outdated collection instructions
- Retired forms/labels
- Manual workarounds

CONTINUE

- Verify patient identity
- Follow collection standards
- Communicate with the lab
- Maintain safety practices



ROLE COMPARISON

What You Need to Do

NURSING & MEDICAL ASSISTANTS

- ☐ Complete training
- ☐ Review collection updates
- ☐ Use updated job aids
- ☐ Report readiness concerns

PROVIDERS

- ☐ Review changes
- ☐ Know support contacts
- ☐ Ask questions early



ROLE-BASED CHANGE GUIDANCE

Providers

Role in the Epic Beaker AP Workflow

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Providers continue to order laboratory tests and review pathology results within Epic while partnering with the laboratory to support timely diagnosis and patient care.



PROVIDERS

What's Changing & What's Not



WHAT'S CHANGING



Potential pathology report display updates



Awareness of result presentation



Updated support resources



WHAT'S NOT CHANGING



Ordering workflow



Clinical decision making



Patient care



Epic ordering process

Start • Stop • Continue

START

- Review updated result displays
- Know support resources

STOP

- Expecting legacy report format (if applicable)

CONTINUE

- Continue placing orders
- Review results in Epic
- Partner with laboratory staff



ROLE COMPARISON

What You Need to Do

NURSING & MEDICAL ASSISTANTS

- ☐ Complete training
- ☐ Review collection updates
- ☐ Use updated job aids
- ☐ Report readiness concerns

PROVIDERS

- ☐ Review changes
- ☐ Know support contacts
- ☐ Ask questions early



ROLE-BASED CHANGE GUIDANCE

Leaders

Role in the Epic Beaker AP Workflow



Leaders help prepare their teams for Epic Beaker AP by reinforcing key messages, supporting readiness activities, monitoring adoption, assisting with training completion and addressing operational concerns throughout implementation and go-live.



LEADERSHIP

What's Changing & What's Not



WHAT'S CHANGING



Lead readiness



Support adoption



Monitor training



Escalate risks



WHAT'S NOT CHANGING



Leadership responsibilities



Patient safety expectations



Operational oversight

Start • Stop • Continue

START

- Reinforce communications
- Monitor readiness
- Coach staff
- Escalate concerns

STOP

- Waiting to escalate risks
- Using outdated materials

CONTINUE

- Conduct huddles
- Support staff
- Monitor quality
- Celebrate successes

What You Need to Do

- ☐ Share communications
- ☐ Monitor training completion
- ☐ Discuss readiness
- ☐ Address barriers

Where to Get Help



Training Questions

[Vickie Wagner, Epic Instructional Designer](#)



General Lab-related Questions

[Liam Donovan, Sr. Administrative Coordinator](#)



General Project Questions

[Pete Balestracci, Project Manager](#)

KEY TAKEAWAYS

Ready for Go-Live

- ✓ Understand how Epic Beaker AP affects your role.
- ✓ Complete required training and readiness activities.
- ✓ Use available resources and job aids.
- ✓ Ask questions early and support a successful go-live.

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